

## EUROPCAR BOLIVIA TERMS AND CONDITIONS

### **Full terms and conditions:**

Put your PDF link here

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### **Tax:**

Subject to change according to government laws 16% of products and services.

### **Additional driver:**

"The price for adding an additional driver is USD 6, not including taxes.

The rental company charges per young / senior driver are applicable to all additional drivers."

### **Additional charges:**

"Additional charges apply for the navigation system, child seats, booster or any other additional requirements."

### **Additional services to pay locally:**

All additional equipment or service must be requested at the time of booking and must be paid directly to the rental company when removing the vehicle. All prices are subject to change and the rental company reserves the right to modify them without prior notice.

### **After your rent:**

"In case of additional applicable costs, such as fines for speeding or congestion charges, the rental company will try to contact you when the authorities request the identity of the driver. Such a process could occur months after the rent, and will involve the payment of the administrative fee imposed by the company in addition to the original amount for the sanction.

Important: to facilitate the comparison between different companies, we have standardized the names of these charges. Keep in mind that the names used by the rental company of your reservation may be different."

### **Age:**

The minimum driving age is 21 years, for all categories except city cars (MDMR, EDMR, HDMR, HDAR, NDMR).

A surcharge for young drivers of USD 4 per day + taxes will apply to all drivers between 18 and 21 years old.

### **Airport surcharge:**

USD 10 plus taxes for rent. Our offices are located inside the airport, International departures sector. Please provide us with your flight information, airline, country of origin, email and your cell phone number. Our representative will be waiting for international / national arrivals to pick it up. Call us: +591 76630118 - +591 77285833 - +591 77205118.



Included without cost within the urban area. It will have a cost if the assistance that is required is outside the city. Emergency telephone 24 hours: +591 76630118 - +591 77285833 - +591 77205118.

**Cash rental deposit:**

"SECURITY DEPOSIT USD 2,000.00

During collection, the main driver will be blocked with a US \$ 2,000.00 security deposit on your credit card. Debit cards and cash will not be accepted. The office staff will confirm the exact amount of the deposit."

**Condition of the vehicle:**

The vehicle must be returned, normal expected wear, in the same conditions as when it is rented. If special cleaning is required, a separate charge of USD 10 to USD 35 will apply depending on the return status of the vehicle cleaning. It is forbidden to smoke inside the vehicle, handle animals or spill liquids that stain the upholstery, with a charge of additional rental days, for the time the vehicle is kept out of service for special cleaning.

**Credit cards accepted:**

American Express

MasterCard

Visa

This company [does not accept] prepaid, rechargeable or virtual cards, or any other type of card that does not have the stamp.

**Delivery / Collection:**

Assistance in Route

Resupply of fuel:

A. Tank full to full tank: if the vehicle is returned full tank will not be charged refueling service charges.

B. Tank full option; it is paid in advance at the beginning of the rent 0.89 ctvs. dollar per liter it is no longer necessary to load the fuel tank at the time of the return. No refunds are made for fuel not consumed when the rental ends. For customers who rent more than three days, this service is recommended.

C. Fuel refill; If the car is not returned with a tank full of fuel or this service was not contracted, Europcar Bolivia will charge 1.07 ctvs. of dollar per liter of fuel.

Driver service

Mileage

Vehicle washing

International insurance

One Way

International permit



Equipment for income from Uyuni salar

Special equipment for companies

Maintenance

GPS navigation system

Satellite Gps for companies

**Driving licence:**

A valid driver's license must be at least 1 year from the first issue, no international license is required for up to 6 months in the country.

**Documentation:**

Passport or identity card

Driving license

Credit card

**Fuel:**

You will be given the vehicle with the fuel tank full or partially full. You must leave a deposit to cover the cost of the fuel. The office staff will check the corresponding amount on your credit card. You must return the vehicle with the same amount of fuel with which it was delivered.

**Grace period:**

59 minutes The late refund will correspond to a full day charge at the local rate available.

**Insurances:**

Deductible for collision damage, for theft, total loss. The charges may vary according to the car category. The data is available at the Europcar offices.

Basic coverage of CDW / THW

In case the bodywork is damaged during the rental, the maximum amount that could have to pay would be the so-called ""franchise for damages"". The coverage will only be valid if the terms of the rental agreement are met. No other parts of the vehicle (such as windows, wheels, interiors, roof or bottom), fees (such as towing or unused time) or objects within it (such as child seats, GPS devices or personal effects) would be contemplated."

Damages or accidents must be reported immediately to activate CDW / THW; otherwise, the full values of the damages themselves and third parties involved will be charged to the customer's credit card. 10% damage administration fee.

Failure to comply with the terms and conditions of the lease (for example, if the vehicle is misused or driven recklessly or under the influence of alcohol or drugs or if EUROPCAR is not informed within 02 hours of the occurrence of the accident, between others)., the client will lose the protection that he contracted and will be responsible for the total cost of repair and / or replacement of the vehicle. None of the protections described above covers traffic infractions, loss of personal property, cost will be the sole responsibility of the client, or judicial or extrajudicial costs. When the customer rents an EUROPCAR vehicle, he is responsible for returning the vehicle in the same condition in which it was delivered.



#### Liability insurance (TPL)

This covers the responsibility of the driver for injuries or property damage contemplated in the policy. It does not cover, however, possible injuries to the driver or damage to the rental vehicle. The coverage will only be valid if the terms of the rental agreement are met.

The value will depend on the car group. TPL- Third-party liability insurance includes limited coverage. The SLI coverage is independent of the mandatory TPL coverage and is available with an additional charge per day plus applicable taxes, for all types of vehicles.

Immediately inform the offices about the damage or accident occurred within 24 hours of the event, otherwise you will be charged for all damages.

Extraterritorial insurance: it is obligatory for when the client leaves the country this insurance covers him own damages.

There is no coverage if security measures are not used when the vehicle is left unattended or if the tenant can not return the keys or for damages caused by the negligence of the driver or tenant. Or when his collision is with a fixed object.

In case of extraterritorial insurance only covers own damages does not cover partial theft or total theft. Extraterritorial insurance must be requested 5 business days in advance, if you do not have the correct documentation you could be forced to return from the border or you could be subject to paying a considerable fee. Assistance in Bolivia for RAC vehicles. The same extraterritorial permit can be requested at the counter, but you must wait 5 business days and pick it up at our offices.

#### Supplementary insurance

In the event of an accident, this package only contemplates the payment of half the deductible of the CDW / THW coverage as a result of a collision, theft, rollover and total loss of the vehicle.

It includes the protection in case of personal accidents (PAI) and double coverage in relation to CDW in case of damage to third parties. The minimum age required to contract this package is 26 years for the main driver.

Immediately inform the offices about the damage or accident that occurred, otherwise you will be charged for all damages. The loss of profits due to the deterioration of the vehicle will be calculated using the agreed rental price.

This protection does not cover damage from broken tires, tires and windshields. It does not cover the loss of accessories such as tires, emergency tires, tires, radio, speakers, headrests and mirrors, among others. The theft of engine parts or components is also not covered.

#### SLI

Europcar offers to increase liability coverage up to \$ 150,000.00"

#### PAI

This insurance provides peace and confidence that personal protection accounts for medical expenses in the event of an accident in the vehicle. The insurance is for the driver and extends to the occupants of the vehicle, provided that the allowed number of occupants is not exceeded. Charge per day. Coverage: Medical expenses of up to \$ 4000 per occupant. Permanent disability up to \$ 20,000 per occupant. Death up to \$ 20,000 per occupant. Funeral expenses of up to \$ 1000 per occupant.



## Declination of basic coverage CDW / THW

The CDW is optional and is usually purchased by customers who are not covered by damage or loss of the vehicle by your credit card company (or insurance linked to a credit card). For your own protection, we prefer that all customers submit a valid letter or proof of coverage from the issuer of their credit card with a verifiable phone number and / or email address to confirm that CDW coverage is provided by your credit card

In case the fare does not include CDW, passengers will be able to reject CDW, USD 2500 will be blocked more credit card guarantee for cars and USD 3000 for SUV, Pick up and Van and will be refunded when the vehicle is returned safe.

### **One-way rentals:**

#### 1) Domestic:

Available between Europcar rental centers. If you decide to rent a vehicle at an office and return it to a different one, the rental company may charge you a one way fee for expenses incurred when you have to return the vehicle to the removal office.

You must inform us in advance if you wish to make a one way reservation. On the other hand, if you return the vehicle in an office different from the one established in your reservation, the rental company will penalize you with an extra charge.

We will confirm the price of this service once you have made your reservation and we have received a confirmation from the rental company.

If you decide to rent a vehicle in an office and return it in a different city the rates vary according to the branch minimum 3 days of rent. Sipp codes not allowed MDMR, EDMR, HDMR, HDAR, NDMR. The category MDMR, EDMR, HDMR, HDAR, NDMR can only be used on paved roads within the urban radius of the city.

#### 2) International:

The rates vary according to the route that the client makes, minimum 3 days of rent. Subject to cost and availability, request 7 days in advance. Available between Europcar rental centers must be paid for the countries of: Peru, Chile, Argentina, Brazil, Paraguay, making an advance procedure contact +591 76630118 - +591 77285833 - +591 77205118.

### **Limited mileage:**

The kilometers are limited to 100 km per day, where additional kilometers will be charged

@ 0.30 - 0.55 / km varies according to the group and the category of the vehicle.

### **Local charges:**

This section shows the charges that must be paid at the rental office. These charges depend on the place of collection, the driver and the type of journey that will be made with the vehicle.

This section does not include additional charges that will be applied at the rental office for fuel, child seats or other additional services. Consult the terms and conditions of your reservation if you wish to obtain information on other possible applicable charges.

You are responsible for all charges and penalties, including toll charges, congestion charges and traffic fines.



**Free mileage:**

Circulation

It must only circulate on asphalt roads, it is forbidden to drive on dirt roads, unauthorized roads, gaps and rivers, paved roads or that compromise the condition of the vehicle, an exception may be made only with the approval of the National Management."

Insurance

It must be taken in a mandatory way:

Protection against shocks, accident or theft.

Protection for third parties.

Protection tires and windshields.

Extraterritorial protection for own damages."

Loyal customer

This promotion applies to our clients who do not have a negative background with the company.

Promotions

No other promotion applies

Speed

The Ministry of Government reported the approval of a Supreme Decree that temporarily modifies the Traffic Code Regulation to establish ""maximum speeds"" on roads and highways throughout the country.

The norm establishes maximum speeds of 60 kilometers per hour for dirt roads and 80 kilometers per hour for paved roads, the decree establishes according to an institutional bulletin."

Warranty

During the collection, the main driver will be blocked the credit card, a security deposit of USD 2,000. No guarantee will be accepted in cash. The office staff will confirm the exact amount of the deposit."

Rental

The rental payment will be made in advance.

Does not include assistance in suto.

Does not include assistance en route.

Does not include vehicle maintenance.

It is invoiced for the days established in the contract if the client returns before the partial or total rent is not reimbursed."

If you fail to comply with any of the aforementioned points, you will proceed to pay your rent at the normal rate of 100km per day.

**Prepaid:**



If the passenger returns the car before the agreed rental period for any reason, he will not be entitled to a refund for the days not used. No refund will be granted to the customer who does not pick up the vehicle at the time the rental starts and who has not done so. cancelled.

**Services outside opening hours:**

Please contact us if you wish to pick up or return the vehicle outside of the opening hours of the office (either due to delay or change of plans). If so, the service will have an additional cost. The cost of this service is USD 19.00, not including taxes.

**Terms and conditions of additional services:**

All additional equipment or services are subject to local taxes and sales taxes.

If you require additional equipment, you must leave a deposit at the rental office when picking up the vehicle.

**Traffic fines:**

The hirer undertakes and enforces the enforcement of traffic rules and laws and also the instructions issued by the authority and its agents while using the rented vehicle, assuming full responsibility for penalties, fines or fines for traffic violations or violations of the municipal law or by any competent authority. Therefore, it is the responsibility of the tenant or any of the authorized drivers to pay the expenses that may be imposed on the owner.

For all purposes, even for the events mentioned in the preceding paragraphs, the Lessee irrevocably authorizes the Owner, so that by charging your credit card deferred charges can be charged, these charges correspond to the amounts of the fines due, to violations of the traffic law made during the rental period, as well as the amounts owed due to damage to the leased vehicle or to third parties. In cases where the payment is not made through a credit card, the charges on the indicated items will be reflected in the direct invoice to the company or person leasing the vehicle, this person or company being responsible for the final payment.

**Use of tires:**

2nd Mandatory Tire for remote routes (Salar de Uyuni, Beni, Yungas, etc.).

Special tires for dirt roads

Special tires for gravel roads

In special circumstances the use of earth or gravel tires is mandatory in Bolivia. In the case of dirt or gravel, vehicles can only circulate with tires for this type of terrain with a specific specification mark. Drivers must use this type of tire or they will be subject to the payment of fines and replacement of tires. If you find a driver with asphalt tires on gravel you can be charged up to \$ 60 fine plus the replacement of tires if they are damaged. If the vehicle hinders the traffic or it is abandoned, the fine will be double depending on the distance and charges.

**Use of vehicles:**

The lessee undertakes not to allow anyone to drive the rented vehicle unless it has been authorized by Europcar.

The hirer agrees that neither he nor any of the additional drivers mentioned will use the vehicle through unpaved roads, crossing rivers, lakes or other water areas that endanger the operation or the integrity of the vehicle. In addition, towing objects, racing and fun driving, roads in poor condition, teach driving, rent the vehicle without permission from Europcar.



Failure to comply with the same will make you liable for paying resulting damages and fines.

Some driving restrictions may apply to drive in certain areas the data is available at the offices of Europcar Bolivia.

It is forbidden to travel through gaps, unauthorized routes, rivers.

One additional driver is allowed because of insurance restrictions.

**Vehicle replacement:**

Replacement of the car subject to availability and must be requested to the station. In the event of an accident, the passenger will be fully responsible for any transport or towing costs of the car to the Europcar station.

This service is limited by geographical distance. Emergency telephone 24 hours: +591 76630118 - +591 77285833 - +591 77205118."

