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VOLKSWAGEN VEHICLES

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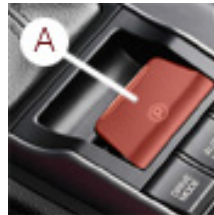
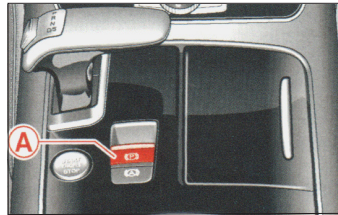
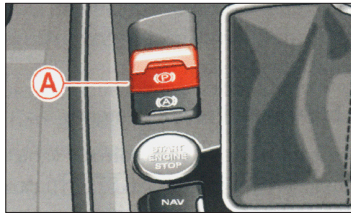
VEHICLE INSTRUCTION CARD SUPPLEMENT

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

ELECTRONIC PARKING BRAKE (EPB)

INFORMATION

Where fitted, the electronic parking brake replaces the mechanical handbrake and is designed to prevent the vehicle from accidentally rolling away. This system offers convenience and safety features in addition to those normally associated with a mechanical handbrake. Please refer to the primary Vehicle Instruction Guide for information about other operational instructions.



LOCATION

The diagrams above indicate example locations of the electronic parking brake (A) which is labelled with the universal icon symbol: **(P)**

ACTIVATION

The EPB will normally auto activate. *If will also activate if seat belts are not being worn, or when luggage placed on top of seats activates the system. To enable the system to function correctly, fasten seatbelts, and remove luggage from the seats and store it securely in the boot.* Pull the switch labelled A to manually apply the parking brake. The warning lamps on both the switch and instrument panel will light up to confirm its activation.

DEACTIVATION

The EPB will normally auto release. Depress the brake or accelerator pedal to auto release it, or press the switch (A) to manually release it. The associated warning lamps on both the switch and dashboard instrument panel will go out to confirm its deactivation. *Note: seatbelts should be fastened, and luggage should not be placed on seats.*

WHEN DRIVING AWAY

The parking brake will deactivate automatically when driving away, and it also prevents the vehicle from rolling back unintentionally for a few seconds when starting on a gradient. This works by driving off in a normal way, the parking brake will automatically release and the vehicle will start moving in the desired direction.

On vehicles fitted with an automatic gear box, you can apply the parking brake when stopping briefly at traffic lights etc., to avoid the vehicle creeping forward. When you drive off the parking brake will be automatically released.

SAFELOCK

Safelock messages shown on the instrument display when the engine is turned off simply indicate that once you exit the vehicle and lock the doors, they're effectively deadlocked and anyone left in the car wouldn't be able to get out in the event of an emergency. The warning is nothing to worry about and is just a standard advisory message.

SEATBELT WARNING LIGHTS

A seatbelt warning light may illuminate when the engine is turned on. This may mean that the electronic parking brake (EPB) becomes auto activated to prevent vehicle movement. To deactivate these warning lights, and turn off the auto activation of the EPB in this instance, ensure all passengers fasten their seatbelts, and remove any luggage from on top of the seats. For safety secure all luggage inside the boot.

WARNING LIGHTS AND WHAT THEY MEAN

Don't panic! Despite seeing a new light pop-up on your instrument panel, unless it is red it is likely the car is still running fine, and while there may be a problem to attend to, proceed with confidence and patience.

RED indicates a potentially serious problem or safety issue. Attend to it! Red may also indicate an important reminder.

YELLOW or orange means something needs to be serviced or repaired soon. If it is flashing, it is important that you contact your rental agent for advice.

GREEN or blue is only telling you that a system is on or operating normally.

DRIVING RESTRICTIONS AND/OR CONDITIONS

Unless indicated otherwise by road traffic signs and/or local road regulations and/or dictated by weather conditions, the Highway Code states that provided always it is safe to do so, a passenger vehicle may be driven at the following **MAXIMUM** speeds (MPH):

Built-up area (street lit)	Elsewhere		Motorway
	Single carriageway	Dual carriageway	

Drivers are reminded that they are responsible for the consequences arising out of their failure to comply at all times with the requirements of any applicable Road Traffic Regulations, the Highway Code and/or to the road conditions prevailing at the time and in the locality through which they are driving the vehicle.

Europcar accepts no responsibility or liability for any costs, claims, penalties, fines or any other circumstances arising out of or in connection with the driver's failure to comply with all and any road restrictions and/or conditions.

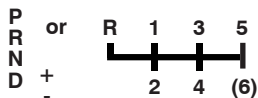
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



CAUTION!

When parked, the parking brake or handbrake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

Consult the tyre pressure tables located on the inside of the fuel flap to obtain the tyre pressures for your vehicle.

185/70 R14
185/65 R15
195/55 R16
215/45 R17
215/40 R18

Vehicles are fitted with an electronic tyre pressure monitor.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 40 litres

AdBlue Information

If an AdBlue warning appears, please contact your local Europcar Station.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

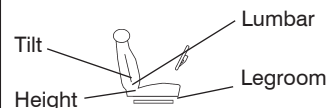
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Press the central locking switch to lock the doors from the inside. Doors auto-lock on vehicle motion.
- Anti-theft system?** Passive arming of electronic engine immobiliser and alarm. Visible VIN plate.
- Opening the boot?** Centrally locked. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front and rear windows operated via control buttons on the driver's door.
- Operating the sunroof?** If fitted: electric sliding panoramic sunroof operated by roof mounted switchgear.
- Using child door locks?** Located on the edge of the rear door (near the door lock mechanism). Press the central locking button to lock all doors. Check from inside that the doors are secure.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and handbrake is on. Place ignition key in starter switch. Depress the clutch (or brake pedal if auto) as you start the engine. Select desired gear. Release handbrake and brake and gently press the accelerator to move the vehicle. Vehicles feature start/stop technology where engine turns off when the vehicle is stationary in neutral gear and foot pedals are not depressed - simply press the clutch or accelerator to restart.
- Opening fuel filler cap?** Located under flap on rear offside. Press the edge of the flap to open it. Twist off the cap anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Unhook catch under bonnet.
- Folding the rear seats?** The rear seat is divided into sections which can be flat folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** The vehicle is not normally supplied with a tyre repair kit or spare wheel. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** Lift the recess cover inside the boot to access the tools and jack. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select **N** for neutral, **P** when leaving the vehicle, **R** for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select **D** where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use **D+** or **D-** to manually select gears. When the vehicle is at a standstill apply the handbrake.

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VIC-VWG-01 / 10-01-2019

VOLKSWAGEN POLO

5 SEATS
3-5 DOOR HATCH

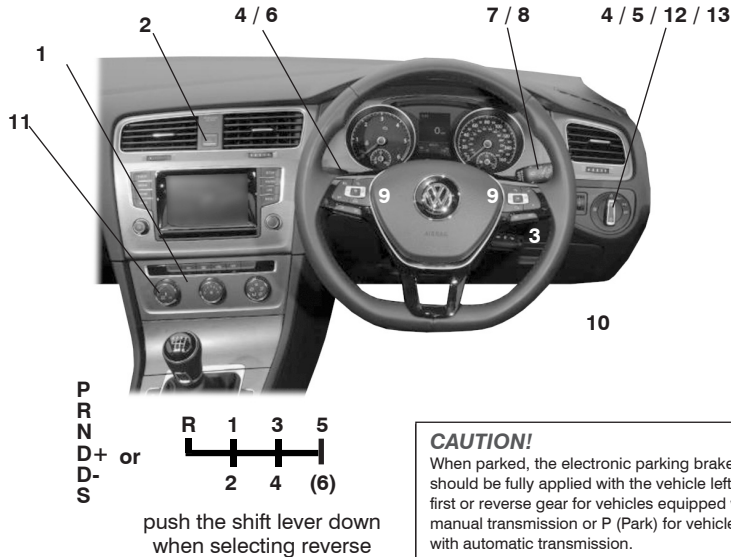
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

195/65 R15
215/45 R16
205/55 R16
225/45 R17
235/40 R18

Consult the tyre pressure tables located on the inside of the fuel flap to obtain the tyre pressures for your vehicle.

Some vehicles may be fitted with an electronic tyre pressure monitor.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.
NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 55.0 litres

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap), and diesel for diesel engines.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



3 door: Tilt seat to access rear seats

Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central deadlocking. Depress the central door locking button on the driver's door to lock the doors from the inside. (To unlock the doors pull the driver's door release lever once). Doors will auto-lock on motion.
- Anti-theft system?** Some models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Opening the boot?** Centrally locked. Use the key or remote control to unlock / open. Press the top of the VW badge, and lift up the lower edge of the badge to open the tailgate.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front operated via control buttons on the driver's door. Manually operated rear. Or all electric controlled by switches in the driver's door. There is also a switch used to prevent windows being opened.
- Operating the sunroof?** If fitted: electric tilt / slide operated by roof mounted rotary switchgear.
- Using child door locks?** Located on the edge of the rear doors, use the central locking child switch to activate it. Check from inside that the doors are securely locked. Or lock the doors using the central locking button.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and electronic parking brake (EPB) located adjacent to gear selector is on. Place ignition key in starter switch. Depress the clutch (or brake pedal if auto) as you start the engine. Select desired gear. Release parking brake (EPB) and brake and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where engine turns off when the vehicle is stationary, gears in neutral and foot pedals are not depressed - simply press the clutch (or press the accelerator on an auto) to restart.
- Opening fuel filler cap?** Centrally locked. Located on rear offside. Press then lift the edge of the flap to open it and twist off the cap anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever on the right side panel in the driver's foot well. Unhook catch under bonnet.
- Folding the rear seats?** The rear seat is divided into sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Lift the recess cover inside the boot to access the spacesaver spare tyre. The tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually select gears. Whenever the vehicle is at a standstill apply the electronic parking brake (EPB).

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VIC-VWG-02 / 28-01-2015

VOLKSWAGEN GOLF MK7

5 SEATS
3-5 DOOR HATCH / 5 DOOR ESTATE

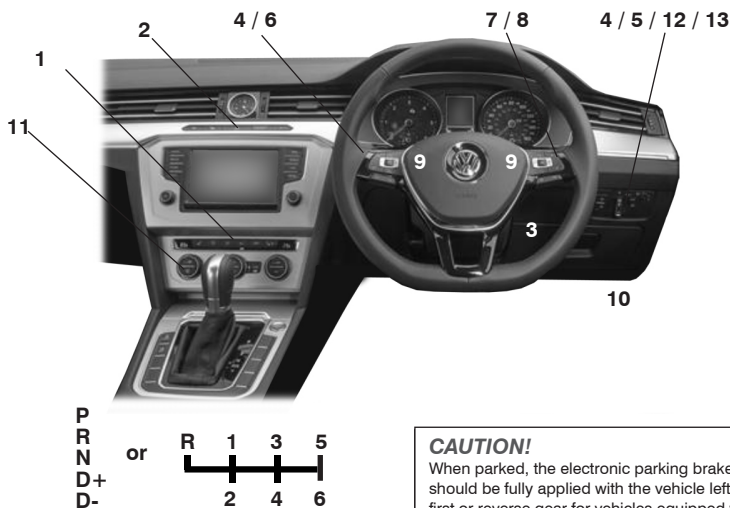
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



CAUTION!

When parked, the electronic parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

215/60 R16
215/55 R17
235/45 R18
235/40 R19

Consult the tyre pressure tables located on the inside of the fuel flap to obtain the tyre pressures for your vehicle.

Some vehicles may be fitted with an electronic tyre pressure monitor.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 59-66 litres

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap), and diesel for diesel engines.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

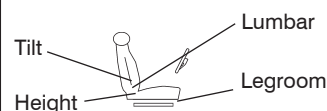
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

Locking the doors?

Key / remote control operated central deadlocking. Depress the central door locking switch on the drivers door to lock the doors from the inside. (To unlock the doors pull the driver's door release lever once). Doors will auto-lock on motion.

Anti-theft system?

Some models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.

Opening the boot?

Centrally locked. Use the key or remote control to unlock / open. Press the top of the VW badge, and lift up the lower edge of the badge to release and open the tailgate. The boot floor features a variable floor level.

Adjusting door mirrors?

Electric internal adjustment operated via a control knob on the driver's door.

Opening the windows?

Electric front operated via control buttons on the driver's door. Manually operated rear. Or all electric controlled by switches in the driver's door. There is also a switch used to prevent windows being opened.

Operating the sunroof?

If fitted: electric tilt / slide operated by roof mounted rotary switchgear.

Using child door locks?

Located on the rear doors, use the central locking switch to activate child locking. Check from inside that the doors are securely locked.

Starting the engine?

Ensure gear selector is in neutral (or N or P if automatic) and electronic parking brake (EPB) located adjacent to gear selector is on. Place ignition key in starter switch. Depress the clutch (or brake pedal if auto) as you start the engine. (For keyless entry - just carry the key with you. Some models may feature an engine start/stop switch in the centre console - just press it to start/stop the engine - also depress the clutch (manual) or brake pedal (auto) as the button is depressed to start the engine). Select desired gear. Release parking brake (EPB) and brake and gently press the accelerator to move the vehicle. Some vehicles also feature start/stop technology whereby the engine turns off when the vehicle is stationary, gears are in neutral and foot pedals are not depressed - simply press the clutch (or press the accelerator on an auto) to restart.

Opening fuel filler cap?

Centrally locked. Located on rear offside. Press then lift the edge of the flap to open it and twist off the cap anticlockwise.

Releasing the bonnet?

Pull the bonnet release lever on the right side panel in the driver's foot well. Unhook catch under the bonnet lid.

Folding the rear seats?

The rear seat is divided into sections which can be separately flat-folded. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

How to change a tyre?

Lift the recess cover inside the boot to access the spacesaver spare tyre. The tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**

How to drive an automatic?

To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually select gears. Whenever the vehicle is at a standstill apply the electronic parking brake (EPB).

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VIC-VWG-03 / 28-01-2015

VOLKSWAGEN PASSAT

5 SEATS
4 DOOR SALOON / 5 DOOR ESTATE

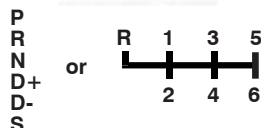
VEHICLE INSTRUCTION CARD

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For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
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- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



CAUTION!

When parked, the electronic parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

215/65 R17
235/55 R18
235/50 R19
255/40 R20

Consult the tyre pressure table on the driver's door B-pillar to confirm inflation pressures.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.
NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 58 litres

AdBlue Information

If an AdBlue warning appears, please contact your local Europcar Station.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

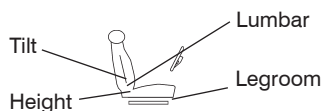
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Depress the central locking switch on the driver's door to lock the doors from the inside.
- Anti-theft system?** Some models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Opening the boot?** Centrally locked. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front and rear operated via control buttons on the driver's door.
- Using child door locks?** Located on the edge of the rear doors, use the central locking child switch to activate it. Check from inside that the doors are securely locked. Or lock the doors using the central locking button.
- Operating the sunroof?** If fitted - electric sliding panoramic glass sunroof operated by roof mounted switchgear.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press remote release switch. Lift the edge of the flap to open it and twist off the cap anticlockwise.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and electronic parking brake (EPB) located adjacent to gear selector is on. Place ignition key in starter switch slot. Depress the clutch (or brake pedal if auto) as you start the engine / press the engine start/stop button. Select desired gear. Release parking brake (EPB) and brake and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where engine turns off when the vehicle is stationary in neutral gear and clutch is disengaged (or brake is pressed on an auto) - simply press the clutch (or press the accelerator on an auto) to restart. Use the drive mode selector knob to choose normal or offroad driving modes.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Unhook catch under bonnet.
- Folding the rear seats?** The rear seat is divided into sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat. Ensure the seats are securely located before using them.
- How to change a tyre?** Lift the recess cover inside the boot to access the standard steel spare tyre. The tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select **N** for neutral, **P** when leaving the vehicle, **R** for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select **D** where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use **D+** or **D-** to manually select gears. Whenever the vehicle is at a standstill apply the electronic parking brake.

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VIC-VWG-04 / 06-11-2016

VOLKSWAGEN TIGUAN

5 SEATS
5 DOOR / SUV / 4X4

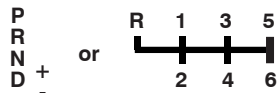
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



CAUTION!

When parked, the parking brake or handbrake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

205/60 R16
215/55 R17
225/45 R18

Consult the tyre pressure table on the driver's door B-pillar to confirm inflation pressures.

Vehicles are fitted with an electronic tyre pressure monitoring system.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.
NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 58 litres

AdBlue Information

If an AdBlue warning appears, please contact your local Europcar Station.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

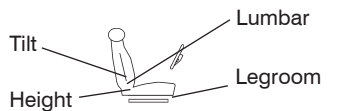
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

Locking the doors?	Key / remote control operated central locking. Depress the central locking switch on centre console to manually lock.
Anti-theft system?	Models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser and alarm.
Opening the boot?	Centrally locked. Use the key or remote control to unlock / open.
Adjusting door mirrors?	Electric internal adjustment operated via a control knob on the driver's door.
Opening the windows?	Electric front and rear windows operated via control buttons on the driver's door.
Operating the sunroof?	If fitted - electric panoramic tilting and sliding glass sunroof operated by roof mounted switchgear.
Using child door locks?	Located on the edge of the rear doors, slide the lever to activate it. Check from inside that the doors are securely locked. Or press the central locking switch on the driver's door to lock the doors.
Starting the engine?	Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Depress the clutch (or brake pedal if auto) as you start the engine. Select desired gear. Release parking brake and brake and gently press the accelerator to move the vehicle. Vehicles feature start/stop technology where engine turns off when the vehicle is stationary in neutral gear and foot pedals are not depressed - simply press the clutch or accelerator to restart.
Opening fuel filler cap?	Centrally locked. Located under flap on rear offside. Press the edge of the flap to open it and twist off the fuel cap anticlockwise.
Releasing the bonnet?	Pull the bonnet release lever located on the right side panel in the driver's foot well. Unhook catch under bonnet.
Folding the rear seats?	The second and third rear seat rows are divided into individual seats which can be flat folded separately. To release a seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check the seats are securely engaged and locked into position before using them. To remove seats, unlock floor catch and slide/lift out. When replacing seats ensure they are securely located before using them.
How to change a tyre?	Vehicles are not normally supplied with a tyre repair kit or spare wheel. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999. Lift the recess cover inside the boot to access the tools and jack. Undo the retaining bolt. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
How to drive an automatic?	To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually select gears. Whenever the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-VWG-05 / 11-02-2018

VOLKSWAGEN TOURAN

7 SEATS
5 DOOR / MPV

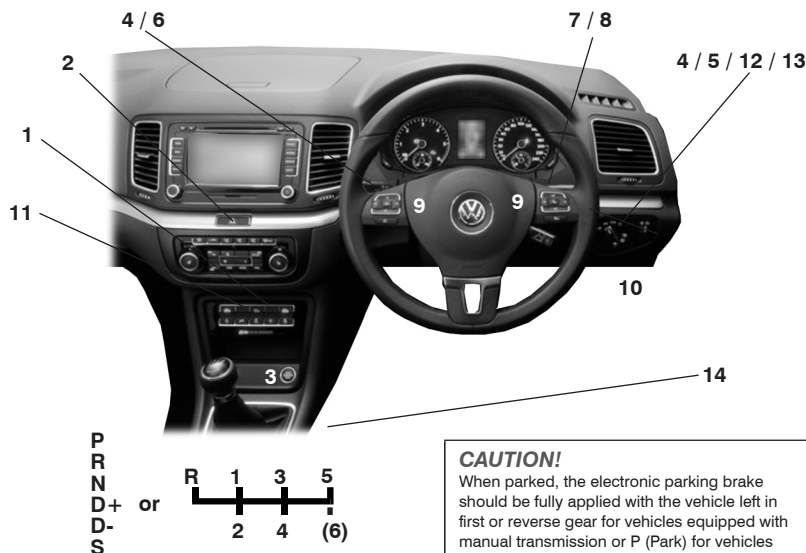
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic parking brake



CAUTION!

When parked, the electronic parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

205/60 R16
215/60 R16
225/50 R17
225/45 R18

Check the tyre pressure table found on the inside of the fuel filler cap.

Travel distance and driving speeds are restricted when using spacesaver spare wheels or runflat tyres. Run flat tyres are fitted as standard on this vehicle.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 70.0 litres

AdBlue Information

If an AdBlue warning appears, please contact your local Europcar Station.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

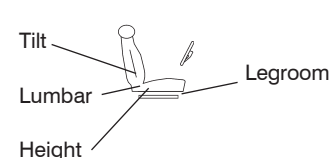
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Press the central locking switch on driver's door to lock the doors from the inside.
- Anti-theft system?** Some models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Opening the boot?** Centrally locked. Use the remote control to unlock / open. Or release it by pressing the switch on the driver's door.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front and rear operated via control buttons on the driver's door.
- Operating the sunroof?** If fitted. Electric panoramic sliding sunroof operated by roof mounted switchgear.
- Using child door locks?** Electronic child locks for the rear sliding doors. Check from inside that the doors are securely locked.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and electronic parking brake is on (adjacent to gear selector). Use a normal start routine. (Or press the engine start/stop button. For manual vehicles: depress the clutch before pressing the start button. For automatic or DSG vehicles: depress the brake pedal before pressing the button. Push the button to start/stop the engine.) Select desired gear. Release electronic parking brake and brake pedal and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where the engine turns off when the vehicle is stationary in neutral gear and clutch is disengaged (or brake is pressed on an auto) - simply press the clutch (or press the accelerator on an auto) to restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press the remote release switch on the driver's door. Lift the edge of the flap to open it and twist off the cap anticlockwise.
- Releasing the bonnet?** Pull bonnet release lever located to the lower right of the instrument panel. Unhook catch under bonnet.
- Folding the rear seats?** The rear seat is divided into sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Lift the recess cover inside the boot to access the tools and jack. The vehicle is fitted with runflat tyres - which can be driven for short reduced distance and speeds. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select **N** for neutral, **P** when leaving the vehicle, **R** for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select **D** where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use **D+** or **D-** to manually select gears. When the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-VWG-06 / 06-11-2016

VOLKSWAGEN SHARAN

7 SEATS
5 DOOR / MPV

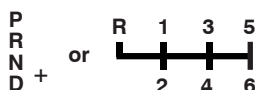
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



CAUTION!

When parked, the electronic parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

245/45 R18
245/40 R19
245/35 R20

Consult the tyre pressure tables located on the inside of the fuel flap to obtain the tyre pressures for your vehicle.

Vehicles are fitted with an electronic tyre pressure monitor.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 66 litres

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap), and diesel for diesel engines.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

Locking the doors?	Key / remote control operated central deadlocking. Depress the central door locking button to lock the doors from the inside. Doors will auto-lock.
Anti-theft system?	Models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after engine is turned off. Visible VIN plate.
Opening the boot?	Centrally locked. Use the key or remote control to unlock / remote opening. Press the top of the VW badge, and lift up the lower edge of the badge to open the tailgate. Some models feature hands-free automatic tailgate opening - controlled by foot gesture activation of the sensor under the rear bumper, with button activated time-delay closure.
Adjusting door mirrors?	Electric internal adjustment operated via a control knob on the driver's door.
Opening the windows?	Electric front and rear operated via control buttons on the driver's door. There is also a switch used to prevent windows being opened.
Operating the sunroof?	If fitted: electric tilt / slide panoramic sunroof with sun blind operated by roof mounted switchgear.
Using child door locks?	Located on the edge of the rear doors, use the central locking switch to activate it. Check from inside that the doors are securely locked. All doors will auto-lock on vehicle drive-off. Doors can be locked using the central locking button on the centre console.
Starting the engine?	Ensure gear selector is in neutral (or N or P if automatic) and electronic parking brake is on. Place ignition key in starter switch (depress the clutch as you start the engine), or for keyless entry and start, just keep the key in your pocket or bag, and press the engine start/stop button to start or stop the engine (depress the brake pedal as you start the engine). Select desired gear. Release parking brake (it will normally auto-release) and brake and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where engine turns off when the vehicle is stationary, gears in neutral and foot pedals are not depressed - simply press foot pedal to instantly restart.
Opening fuel filler cap?	Centrally locked. Located on rear offside. Lightly press the edge of the flap to open it and twist off the cap anticlockwise. Press the flap closed.
Releasing the bonnet?	Pull the bonnet release lever on the right side panel in the driver's foot well. Unhook catch under bonnet.
Folding the rear seats?	The rear seat is divided into 60:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
How to change a tyre?	Vehicles are not normally supplied with a spare wheel or tyre repair kit.. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.
How to drive an automatic?	To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually select gears. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-VWG-07 / 10-01-2018

VOLKSWAGEN ARTEON

**5 SEATS
5 DOOR SALOON**

VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



P
R
N
D+
D-

CAUTION!

When parked, the electronic parking brake should be fully applied with the vehicle left in P (Park) for vehicles with an automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

255/55 R18
265/50 R19
275/45 R20

Consult the tyre pressure table on the driver's door B-pillar to confirm inflation pressures.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.
NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 85 litres

AdBlue Information

If an AdBlue warning appears, please contact your local Europcar Station.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

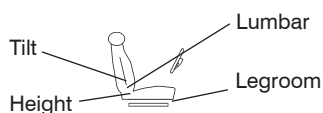
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Depress the central locking switch on the centre console.
- Anti-theft system?** Some models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the vehicle.
- Opening the boot?** Most models are centrally locked. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front and rear operated via control buttons on the driver's door.
- Operating the sunroof?** If fitted - electric panoramic sliding glass sunroof operated by roof mounted switchgear.
- Using child door locks?** Located on the edge of the rear doors, use the central locking child switch to activate it. Check from inside that the doors are securely locked. Or lock the doors using the central locking button.
- Starting the engine?** Ensure gear selector is in N or P and electronic parking brake (EPB) located adjacent to gear selector is on. Place ignition key in start/stop button slot to left of steering wheel. Depress the brake pedal as you start the engine. To start: press the key or engine start/stop button. Select desired gear. Release parking brake (EPB) and brake and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where engine turns off when the vehicle is stationary and the foot brake is depressed - simply release the foot brake to restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press remote release switch. Lift the edge of the flap to open it and twist off the cap anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Unhook catch under bonnet.
- Folding the rear seats?** The rear seats are divided into individual seats which can be flat-folded. To release a seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check the seats are securely engaged and locked into position before using them. Note: some models may feature an electronic switch to unlock/release the rear seat back.
- How to change a tyre?** Lift the recess cover inside the boot to access the standard steel spare tyre. The tools and jack are stored with the wheel. Undo the retaining bolt. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select **N** for neutral, **P** when leaving the vehicle, **R** for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select **D** where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use **D+** or **D-** to manually select gears. Whenever the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-VWG-08 / 06-11-2016

VOLKSWAGEN TOUAREG

5 SEATS
5 DOOR HATCH / SUV / 4X4

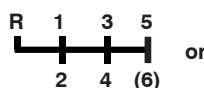
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated rear windows
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



CAUTION!

When parked, the parking brake or handbrake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

Consult the tyre pressure tables located on the driver's door B-pillar to confirm tyre pressures.

195/65 R15
205/55 R16

Vehicles may be fitted with an electronic tyre pressure monitor system.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity:
60 litres

Only use the correct fuel type.
Refer to fuel filler cap labels.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

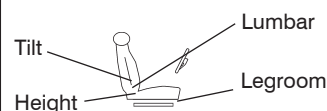
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

Locking the doors?	Key / remote control operated central deadlocking. Depress the central locking switch to lock all doors from the inside.
Anti-theft system?	Passive arming of electronic engine immobiliser and alarm.
Opening the load doors?	Centrally locked doors. Vehicle has a single nearside (or nearside and offside) sliding doors. The flat load floor is fitted with lashing rings to help secure loads. The rear of the vehicle has wide opening (180°) double doors.
Adjusting door mirrors?	Electric internal adjustment operated via a control pad on the driver's door.
Opening the windows?	Electric front operated via control buttons on the driver's door.
Starting the engine?	Ensure gear selector is in neutral (or N or P if automatic) and handbrake is on. Place ignition key in starter switch. Depress the brake pedal as you start the engine. Select desired gear. Release handbrake and foot brake and gently press the accelerator to move the vehicle. Vehicles feature start/stop technology where engine turns off when the vehicle is stationary, gears in neutral and foot pedals are not depressed - simply press the clutch or accelerator to instantly restart.
Opening fuel filler cap?	Centrally locked. Located on the rear nearside under a flap. Press edge of flap top open, and twist the fuel-cap off anticlockwise.
Releasing the bonnet?	Pull the bonnet release lever located on the lower right side of the driver's foot well. Unhook catch under bonnet.
Cargo area?	The load area has a flat floor with a series of lashing rings to help secure loads.
How to change a tyre?	Vehicle is not normally supplied with a tyre repair kit or spare wheel. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999. The tools and jack are stored with the spare wheel. The standard spare tyre is stored under the rear of the vehicle, it is secured by a brace which requires the loosening of retaining bolts to release the spare wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
How to drive an automatic?	To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually select gears. Use the S mode for more responsive gear changes. Whenever the vehicle is at a standstill apply the handbrake.

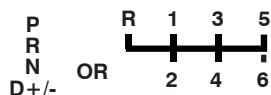
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



CAUTION!

When parked, the parking brake or handbrake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm
Check tyre pressure table on inside of fuel filler cap or driver's door B-pillar.

IMPORTANT INFORMATION



If the diesel particulate filter has become saturated with soot this warning light will appear. To burn

off the soot in the filter, drive the vehicle with an increased engine speed (approx. 1800-2500 rpm) until the light goes out. If possible, avoid turning the engine off during this period. **Please observe all speed limits and traffic regulations.** Should the light remain on, or a second warning light appears, please contact: VW Roadside Assistance **0800 777172**

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 75 litres

Only use the correct fuel type.
Refer to fuel filler cap labels.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

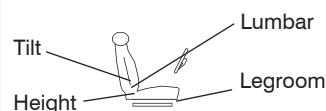
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Depress the door locking knobs to lock the doors from the inside. Or press central locking switch on the driver's door. Doors will auto-lock on vehicle motion.
- Anti-theft system?** Models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door. **NOTE:** vehicle width is stated for folded out door mirrors.
- Opening the windows?** Electric front windows operated via control buttons on the driver's door.
- Load compartment?** Centrally locked. Vehicle has a nearside side-sliding door and 2 rear wing doors (rear wing doors can open either 180deg (as standard) or 270deg (on some models) - check the model variant to confirm). Floor has multiple (up to 14) flush-fitting retractable load lashing rings to help secure loads.
- Starting the engine?** Ensure gear selector is in neutral and parking brake is on. Place ignition key in starter switch. Use a normal starting routine (for diesels; wait for glow plug light to extinguish first). Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Some vehicles may be fitted with a start/stop system. This feature switches the engine off after a two-second idle. When you're ready to move off again, just depress the clutch to restart the engine automatically.
- Vehicle models are either 2WD (front wheel drive) OR 2WD (rear wheel drive) OR 4WD.
- Opening fuel filler cap?** Located under flap on rear nearside. Press remote release switch on centre console. Lightly press the edge of the fuel flap to open it, and then fully open the flap, then off the fuel cap anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Unhook catch under bonnet.
- How to change a tyre?** The spare wheel is found underneath the vehicle on a bracket. Release the retaining bolt securing it. The tools and jack are stored at rear left of luggage compartment. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**

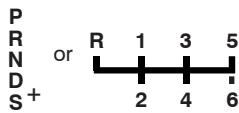
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp



CAUTION!

When parked, the parking brake or handbrake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm
Check tyre pressure table on inside of fuel filler cap or driver's door B-pillar.

IMPORTANT INFORMATION



If the diesel particulate filter has become saturated with soot this warning light will appear. To burn off the soot in the filter, drive the vehicle with an increased engine speed (approx. 1800-2500 rpm) until the light goes out. If possible, avoid turning the engine off during this period. **Please observe all speed limits and traffic regulations.** Should the light remain on, or a second warning light appears, please contact: VW Roadside Assistance **0800 777172**

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance. **NOTE:** Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

FUEL

Fuel Tank Capacity: 70 or 80 litres

AdBlue Information

If an AdBlue warning appears, please contact your local Europcar Station.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

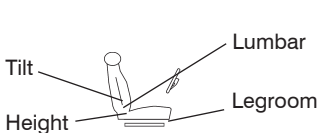
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Depress the door locking knobs to lock the doors from the inside. Or press central locking switch on the driver's door.
- Anti-theft system?** Some models are fitted with a remote anti-theft alarm. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Opening the tailgate?** Most models are centrally locked. Press the remote release. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front and rear operated via control buttons on the driver's door.
- Operating the sunroof?** If fitted - electric sunroof operated by roof mounted switchgear.
- Using child door locks?** Activate the electronic or mechanical child locks (on edge of door) for the rear sliding doors. Check from inside that the doors are securely locked.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Depress the clutch (or brake pedal if auto) as you start the engine. Select desired gear. Release parking brake and foot brake and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where engine turns off when the vehicle is stationary, gears in neutral and foot pedals are not depressed - simply press the clutch (or press the accelerator on an auto) to restart.
- Opening fuel filler cap?** Located under flap on rear nearside. Press remote release switch on centre console. Lift the edge of the flap to open it and unlock it using the key and twist off the cap anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Unhook catch under bonnet.
- Folding the rear seats?** The rear seats can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat. To remove seats, unlock floor catch and slide/lift out. When replacing seats ensure they are securely located before using them.
- How to change a tyre?** The spare wheel is found in the luggage compartment or underneath the vehicle on a bracket. Release the retaining bolt securing it. The tools and jack are stored at rear left of luggage compartment. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select **N** for neutral, **P** when leaving the vehicle, **R** for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select **D** where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use **D+** or **D-** to manually select gears. When the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-VWG-11 / 06-11-2016

VOLKSWAGEN TRANSPORTER SHUTTLE

7/9 SEATS
3-5 DOOR / MPV

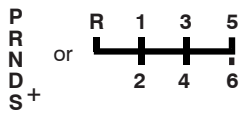
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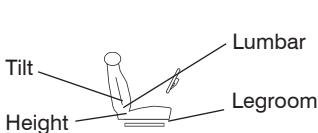
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- Opening the windows?** Electric front and rear operated via control buttons on the driver's door.
- Load compartment?** Centrally locked. Vehicle has a nearside side-sliding door and 2 rear wing doors. Floor has load lashing rings to help secure loads. Front passenger seats (if fitted) can be folded forward to accommodate long loads. (To fold the seats, unlock the seat catches and fold seat flat. To return seats to normal use, fold them upright, check that they are secured in position before sitting on them).
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Depress the clutch (or brake pedal if auto) as you start the engine. Select desired gear. Release parking brake and foot brake and gently press the accelerator to move the vehicle. Some vehicles feature start/stop technology where engine turns off when the vehicle is stationary, gears in neutral and foot pedals are not depressed - simply press the clutch (or press the accelerator on an auto) to restart.
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