# INDEX - VICs (VEHICLE INSTRUCTION CARD)

## **TESLA VEHICLES**

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1	Index	n/a
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3	Model 3 ELECTRI	5 seats / 5 door / saloon
4	Model Y ELECTRI	5 seats / 5 door / SUV 4x4

## VEHICLE INSTRUCTION CARD SUPPLEMENT

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

## **ELECTRONIC PARKING BRAKE (EPB)**

#### INFORMATION

Where fitted, the electronic parking brake replaces the mechanical handbrake and is designed to prevent the vehicle from accidently rolling away. This system offers convenience and safety features in addition to those normally associated with a mechanical handbrake. Please refer to the primary Vehicle Instruction Guide for information about other functions, use the Touchscreen to view the Owner's Manual: Controls > Service > Owner's Manual.



#### LOCATION

The diagram above (labelled A) indicates an example of the electronic parking brake (located on the end of the gear shift lever stalk).

#### ACTIVATION

The EPB will normally auto activate. If will also activate if seat belts are not being worn, or other safety critical events activate the system. To enable the system to function correctly, fasten seatbelts, and follow all recommended safety guidelines. Press the end of the stalk (A) when in Park (P) mode to manually apply the parking brake. The brake operates on the rear wheels only. Warning lamps on the instrument panel will light up to confirm its activation. Or stop the vehicle and use the Touchscreen to select: Controls > Safety & Security > Parking Brake and follow the onscreen instructions to engage it.

#### DEACTIVATION

The EPB will normally auto release. Depress the brake or accelerator pedal to auto release it, or press the switch (A) to manually release it. The associated warning lamps on instrument panel will go out to confirm its deactivation. *Note: seatbelts should be fastened, and luggage should not be placed on seats.* 

#### WHEN DRIVING AWAY

The parking brake will deactivate automatically when driving away, and it also prevents the vehicle from rolling back unintentionally for a few seconds when starting on a gradient. This works by driving off in a normal way, the parking brake will automatically release and the vehicle will start moving in the desired direction.

On vehicles fitted with an automatic gear box, you can apply the parking brake when stopping briefly at traffic lights etc., to avoid the vehicle creeping forward. When you drive off the parking brake will be automatically released.

### **DEADLOCKS**

Deadlock / safelock messages shown on the instrument display when the engine is turned off simply indicate that once you exit the vehicle and lock the doors, they're effectively deadlocked and anyone left in the car wouldn't be able to get out in the event of an emergency. The warning is nothing to worry about and is just a standard advisory message.

## SEATBELT WARNING LIGHTS

A seatbelt warning light may illuminate when the engine is turned on. This may mean that the electronic parking brake (EPB) becomes auto activated to prevent vehicle movement. To deactivate these warning lights, and turn off the auto activation of the EPB in this instance, ensure all passengers fasten their seatbelts, and remove any luggage from on top of the seats. For safety secure all luggage inside the boot.

## **WARNING LIGHTS AND WHAT THEY MEAN**

Don't panic! Despite seeing a new light pop-up on your instrument panel, unless it is red it is likely the car is still running fine, and while there may be a problem to attend to, proceed with confidence and patience.

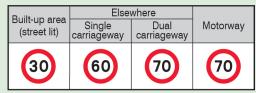
**RED** indicates a potentially serious problem or safety issue. Attend to it! Red may also indicate an important reminder.

YELLOW or orange means something needs to be serviced or repaired soon. If it is flashing, it is important that you contact your rental agent for advice.

GREEN or blue is only telling you that a system is on or operating normally.

## DRIVING RESTRICTIONS AND/OR CONDITIONS

Unless indicated otherwise by road traffic signs and/or local road regulations and/or dictated by weather conditions, the Highway Code states that provided always it is safe to do so, a passenger vehicle may be driven at the following MAXIMUM speeds (MPH):



Drivers are reminded that they are responsible for the consequences arising out of their failure to comply at all times with the requirements of any applicable Road Traffic Regulations, the Highway Code and/or to the road conditions prevailing at the time and in the locality through which they are driving the vehicle.

Europear accepts no responsibility or liability for any costs, claims, penalties, fines or any other circumstances arising out of or in connection with the driver's failure to comply with all and any road restrictions and/or conditions.

Vehicle specifications are subject to change. This vehicle does not include any manufacturer handbooks or manuals.

- Heating & Ventilation
- Hazard Lights (roof mounted)
- N/a
- 4 Headlights
- Sidelights 5
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp

### **TOUCHSCREEN**

- Car status displays important data

## 'iew the Owner's Manual:

Controls > Service > Owner's Manual

• Control the lights via Controls > Lights

## gear shift lever mounted on the steering column

IN CASE OF BREAKDOWN

4/6/7

Use hazard lights. Attempt to park in a safe position.

vehicle is fitted with a

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## **CAUTION!**

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission

Never use a child seat in a front an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security

#### TYRE PRESSURES (COLD)

Check tyre pressure regularly Legal minimum tread depth is 1.6 mm

R N

235/40 R19 235/35 B20

245/35 R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap). Refer to the information label located on the driver's centre door pillar for the optimum pressures.

Vehicles may be fitted with an electronic tyre pressure monitor.

#### **TYRE HELPLINE**

In the event of having a punctured tyre please call the Europear Tyre Helpline 0800 0280 999 for ANY assistance. NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

#### **FUEL**

Electric:

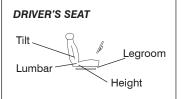
High voltage lithium ion battery.

Entry level model is rear wheel drive only with a rear single electric motor; vehicle range of approx. 230 miles. Long range model is 4WD with two electric motors front and rear; and has a range of approx. 280 miles.

#### **CHILD SEATS**

passenger seat which is fitted with

before use.



Vehicle specifications are subject to change. When the engine is turned off, electrical items such as door mirrors and windows, etc will not operate. This vehicle does not include any printed manufacturer handbooks or manuals.

#### **USEFUL INFORMATION ABOUT YOUR VEHICLE**

4 / 5 / 12 / 13

Locking doors?

Remote / keyless entry and central deadlocking. Press the padlock screen icon to lock / unlock doors from inside. Lock / unlock using three key types: phone key (using Tesla app), key card (to operate using this, hold the key card against the vehicle's side B-pillar for 1-2 seconds), or a conventional key tob (double-click the top of the key fob to unlock all doors, tailgate and bonnet). Hands-free locking/unlocking when a key fob is near the vehicle. To use the door handles from the outside, press the wider part of the recessed handle to extend it and pull the handle to open. Doors auto lock on driving. Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic immobiliser.

Anti-theft? Opening tailgate?

Opening windows? Opening sunroof?

Child door locks? Starting/driving?

Door mirrors?

select Controls > Quick Controls, press close icon to close; tailgate button: press the rear tailgate button (once to open, twice to close); or double-click the rear of key fob to open (double-click to close) the tailgate. Additional storage is located under the boot floor, and also within under the front bonnet. Electric internal adjustment operated via the central touchscreen interface (to adjust use: Controls > Quick Controls > Mirrors).

Centrally locked. Use the key fob, touchscreen or external boot button to unlock / open / close the tailgate. If using the Touchscreen:

- Electric front and rear operated via control switches on the driver's door.
- If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.

 Press the child lock button on driver's door. Or use the touchscreen interface to select it (Controls > Locks > Child Protection Lock).
 The touchscreen powers on when entering the vehicle. STARTING: Ensure you are carrying the key fob, key card or phone key. Press the brake pedal to power on within 2 minutes of unlocking - otherwise you will need to re-authenticate. Select a gear using the steering wheel mounted lever. Move the gear selector lever up or down to select N for neutral, R for reverse or D for drive. Press the end of the gear stalk to enter P or Park mode (this gear also auto engages when a charge cable is selected, driver is unbuckled, driver's door is opened, or a driver is not detected in the seat). Note: you must press the brake pedal to shift from P or N into another gear. Reverse can only be selected when vehicle is not moving. For neutral, hold the gear selector in N position for more than a second to shift into neutral. Park mode is auto engaged if the driver leaves the vehicle when neutral is selected (to stay in neutral use the touchscreen to engage Transport Mode). AUTHENTICATION: If required: enter the PIN to drive. (If a key fob is not detected or authenticated, place the key card between armrest and cup holders of centre console to restart the 2 minute authentication process). **DRIVING:**Gently press the accelerator to move the vehicle. Vehicle features auto engine start/stop technology whereby the electric motor switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed (and brake will auto engage), just depress accelerator to instantly restart. PARKING BRAKE: To engage the parking brake press and hold the button on the end of the drive stalk while in Park mode(or select: Controls > Safety&Security > Parking Brake). At the end of driving select the P mode for parking, when you leave the vehicle with your phone key or key fob the vehicle auto powers off and the touchscreeen turns off. SYSTEM RESET: (If touchscreen is unresponsive when using it, stop vehicle, move shift lever into P, hold down both scroll buttons on steering wheel, after a few seconds the Tesla logo appears on screen, wait 30 seconds for the system to re-initialise).

Battery charging?

— The charge port is located on the rear nearside, behind a door that is part of the rear light housing. Unlock vehicle, press and release the button on the Tesla charge cable to open the charge port door (or press the charging icon on the car status touchscreen, or press Open Charge Port on the touchscreen "Cards" area, or hold down the boot button on key fob for 1-2 seconds, or use the app Open Charge Port option). If the cable is not inserted, after a few minutes the charge port door will auto close. Plug in the cable and engage the latch to hold it in place. This will then lock in place. Vehicle will auto enter Park mode. REGENERATIVE BRAKING: whenever the accelerator is not depressed whilst driving surplus energy may be fed back to the battery. VEHICLE RANGE: driving range displayed is only an estimation and is indicative only. CHARGING: First plug cable into the power outlet using any required adapter, then plug into the vehicle. Charging via Tesla network of superchargers, allows 10% to 80% recharge within 30 minutes. Recharging is longer using public 50kW CCS charging points. Recharging via a 7kW home charger takes approx. 9 hours (2WD) or 11.25 hours (4WD). Leave the vehicle plugged in when vehicle is not being used. Recharge regularly for best battery care. Avoid battery discharge to 0% as may damage vehicle. Peak charging will decrease slightly if Superchargers and DC Fast Chargers are frequently used. Battery will normally discharge at approx. 1% per day. CHARGING LIGHTS: white - charge port door is open; blue - connector plugged in; blinking blue - preparing to charge; blinking green - charging; solid green - charging complete; solid amber - connector aligned incorrectly; blinking amber - charging at a reduced current; red - fault detected, consult the touchscreen. NOTE: High current charging may auto operate fans. STOP CHARGING: at any time by pressing the Stop Charging icon on the touchscreen. Vehicle must be unlocked before the charging cable can be removed. Pull cable from port, charge port door auto closes.

CHARGING STATUS: the touchscreen "Cards" area displays charging rate, in addition to battery information.

— When vehicle is in Park mode only. Touch the open icon on touchscreen interface (touch close when finished). OR double-click the front of the key fob

Opening bonnet?

to open and unlock the bonnet, or touch the front bonnet icon on the app. Press the bonnet closed. Bonnet auto locks when closed.

Rear seats? Spare tyre?

The rear seat is divided into 60:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat. Vehicles are not normally supplied with a spare tyre or tyre repair kit. For any assistance in the event of having a punctured tyre, or should the

vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.

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VIC-TES-01 / 30-11-2021

5 SEATS / 5 DOOR / SALOON / ELECTRIC

TESLA MODEL 3 ELECTRIC

#### **CONTROLS**

- Heating & Ventilation
- Hazard Lights (roof mounted)
- N/a
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp

#### **TOUCHSCREEN**

- Controls > Service > Owner's Manual
- Car status displays important data
- Control the lights via Controls > Lights



### gear shift lever mounted on the steering column

4 / 5 / 12 / 13

4/6/7

#### IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

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Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

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255/45 R19 255/40 R20 255/35 R21

R N

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#### **FUEL**

#### Electric:

High voltage lithium ion battery.

Two 4WD variants, long range (75kWh) 315 mile range, and performance (298 mile range) both with 2 motors situated front and rear.

### **CHILD SEATS**

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.



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