

# INDEX - VICs (VEHICLE INSTRUCTION CARD)

## MERCEDES VEHICLES

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20-08-2022

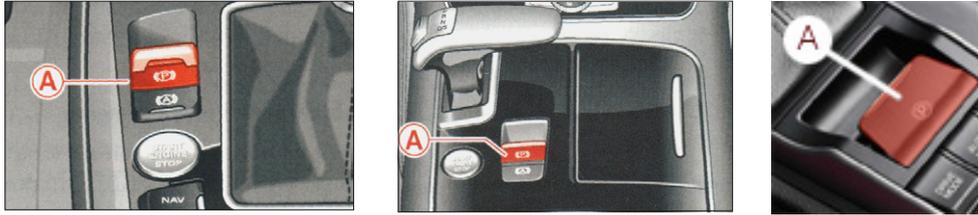
# VEHICLE INSTRUCTION CARD SUPPLEMENT

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

## ELECTRONIC PARKING BRAKE (EPB)

### INFORMATION

Where fitted, the electronic parking brake replaces the mechanical handbrake and is designed to prevent the vehicle from accidentally rolling away. This system offers convenience and safety features in addition to those normally associated with a mechanical handbrake. Please refer to the primary Vehicle Instruction Guide for information about other operational instructions.



### LOCATION

The diagrams above indicate example locations of the electronic parking brake (A) which is labelled with the universal icon symbol: **(P)**

### ACTIVATION

The EPB will normally auto activate. *If will also activate if seat belts are not being worn, or when luggage placed on top of seats activates the system. To enable the system to function correctly, fasten seatbelts, and remove luggage from the seats and store it securely in the boot.* Pull the switch labelled A to manually apply the parking brake. The warning lamps on both the switch and instrument panel will light up to confirm its activation.

### DEACTIVATION

The EPB will normally auto release. Depress the brake or accelerator pedal to auto release it, or press the switch (A) to manually release it. The associated warning lamps on both the switch and dashboard instrument panel will go out to confirm its deactivation. *Note: seatbelts should be fastened, and luggage should not be placed on seats.*

### WHEN DRIVING AWAY

The parking brake will deactivate automatically when driving away, and it also prevents the vehicle from rolling back unintentionally for a few seconds when starting on a gradient. This works by driving off in a normal way, the parking brake will automatically release and the vehicle will start moving in the desired direction.

On vehicles fitted with an automatic gear box, you can apply the parking brake when stopping briefly at traffic lights etc., to avoid the vehicle creeping forward. When you drive off the parking brake will be automatically released.

## DEADLOCKS

Deadlock / safelock messages shown on the instrument display when the engine is turned off simply indicate that once you exit the vehicle and lock the doors, they're effectively deadlocked and anyone left in the car wouldn't be able to get out in the event of an emergency. The warning is nothing to worry about and is just a standard advisory message.

## SEATBELT WARNING LIGHTS

A seatbelt warning light may illuminate when the engine is turned on. This may mean that the electronic parking brake (EPB) becomes auto activated to prevent vehicle movement. To deactivate these warning lights, and turn off the auto activation of the EPB in this instance, ensure all passengers fasten their seatbelts, and remove any luggage from on top of the seats. For safety secure all luggage inside the boot.

## WARNING LIGHTS AND WHAT THEY MEAN

Don't panic! Despite seeing a new light pop-up on your instrument panel, unless it is red it is likely the car is still running fine, and while there may be a problem to attend to, proceed with confidence and patience.

**RED** indicates a potentially serious problem or safety issue. Attend to it! Red may also indicate an important reminder.

**YELLOW** or orange means something needs to be serviced or repaired soon. If it is flashing, it is important that you contact your rental agent for advice.

**GREEN** or blue is only telling you that a system is on or operating normally.

## DRIVING RESTRICTIONS AND/OR CONDITIONS

Unless indicated otherwise by road traffic signs and/or local road regulations and/or dictated by weather conditions, the Highway Code states that provided always it is safe to do so, a passenger vehicle may be driven at the following **MAXIMUM** speeds (MPH):

Built-up area (street lit)	Elsewhere		Motorway
	Single carriageway	Dual carriageway	

Drivers are reminded that they are responsible for the consequences arising out of their failure to comply at all times with the requirements of any applicable Road Traffic Regulations, the Highway Code and/or to the road conditions prevailing at the time and in the locality through which they are driving the vehicle.

Europcar accepts no responsibility or liability for any costs, claims, penalties, fines or any other circumstances arising out of or in connection with the driver's failure to comply with all and any road restrictions and/or conditions.

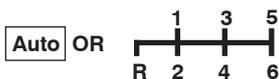
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic parking brake
- 15 Automatic gear change lever (if fitted) (some models may have paddle shift levers as well)



## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

- 205/55 R16
- 225/45 R17
- 205/55 R18
- 225/40 R18
- 235/40 R18

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Some models may be fitted with an electronic tyre pressure monitor.  
Note: driving speeds and travel distances are restricted when using the tyre repair kit.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
50.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

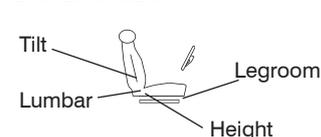
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Depress the central locking button on the driver's door to lock the doors from the inside, or depress the door locking knob.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch. Visible VIN plate.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric panoramic sunroof operated by roof mounted switchgear.
- Using child door locks?** Fitted to the rear passenger doors. To operate press the central locking switch on the driver's door. Ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and electronic parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release electronic parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press the clutch or accelerator to instantly restart the engine.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear nearside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press the flap closed.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the release lever which protrudes through the bonnet grille to release the bonnet.
- Folding the rear seats?** The rear seat is divided into sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** The tools and jack are stored in the side storage bins. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
- How to drive an automatic?** To change gears use the righthand steering wheel stork shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - switch (or paddle shift levers) to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-01 / 10-01-2019

# MERCEDES A CLASS

**5 SEATS**  
**5 DOOR / HATCHBACK / SALOON**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



14  
vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

235/50 R18  
235/45 R19

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Some models may be fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using runflat tyres which have been punctured.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
50.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the door locking knobs or central locking button on the driver's door to lock from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock them. Ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. For keyless starting, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press clutch or accelerator to instantly restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear nearside. Press the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat is divided into 60:40 sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit (some vehicles may be fitted with runflat tyres which can be driven at reduced speeds and distance when punctured). **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** Lift the recess cover inside the boot to access the tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
- How to drive an automatic?** To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use the steering column mounted + or - paddle shift levers to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-02 / 03-02-2020

# MERCEDES GLA

**5 SEATS**  
**5 DOOR / SUV (2X4 OR 4X4)**

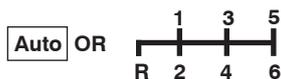
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic parking brake
- 15 Automatic gear change lever (if fitted) (some models may have paddle shift levers as well)



## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

- 205/55 R16
- 225/45 R17
- 225/40 R18

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Some models may be fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using spacesaver spare tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
50.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central locking. Depress the central locking button on the driver's door to lock the doors from the inside, or depress the door locking knobs.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control knob on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric sunroof operated by roof mounted switchgear.
- Using child door locks?** Fitted to the rear passenger doors. To operate press the central locking switch on the driver's door. Check the doors are securely locked.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Models feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just select first gear to instantly restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the release lever which protrudes through the bonnet grille to release the bonnet.
- Folding the rear seats?** The rear seat is divided into sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat. (The rear seat and front passenger seat can also be removed, to remove them: fold them flat and unlock the floor locks and slide/lift the seats out. To replace them: slide/lock them securely in place).
- How to change a tyre?** **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** Lift the recess cover inside the boot to access the temporary spare tyre. The tools and jack are stored in the side storage bins. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - to manually change gears up or down. Whenever the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-03 / 18-01-2018

# MERCEDES B CLASS

**5 SEATS  
5 DOOR / HATCHBACK**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

Auto

P  
R  
N  
D  
+  
-

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

225/45 R18  
235/50 R19  
255/40 R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
52 litres / 60 litres (4MATIC)

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

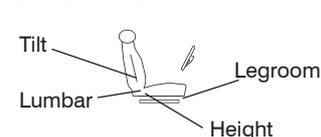
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

Key / remote control operated central dead locking. Depress the central locking switch on the driver's door to lock from the inside.

### Anti-theft system?

Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser. Visible VIN plate.

### Opening boot/tailgate?

Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Remote boot release. Some vehicles may feature foot gesture remote opening - activated by motion sensors on underside of rear bumper.

### Adjusting door mirrors?

Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

If fitted: electric glass panoramic glass sunroof with sunblind, operated by roof mounted switchgear.

### Using child door locks?

To operate press the central locking switch on the driver's door to lock or unlock them. Manually operated child locks on rear doors. Ensure the doors are securely locked.

### Starting the engine?

Ensure gear selector is in N or P if automatic and parking brake is on. Keyless starting, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press the accelerator foot pedal to instantly restart.

### Opening fuel filler cap?

Centrally locked. Located under flap on rear nearside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press the flap closed.

### Releasing the bonnet?

Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.

### Folding rear seats?

The rear seat rows are divided into 66:33 sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

### How to change a tyre?

Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**

### How to drive an automatic?

To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Where fitted, use the gear shift paddle levers to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake. Use the rotary dynamic selector to quickly choose various road driving modes and 4x4 modes for vehicles with 4WD.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-04 / 03-02-2020

# MERCEDES GLB

**7 SEATS**  
**5 DOOR / 4X4 / SUV**

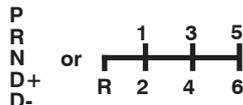
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake
- 15 Paddle Gear Shift



### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

225/70 R17  
225/45 R18 and 245/40 R18  
225/40 R19 and 255/35 R19  
245/40 R18 and 265/40 R18  
245/35 R19 and 265/35 R19

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap). Models are fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using spacesaver spare tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
66.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

Key / remote control operated central dead locking. Depress the central locking button on the driver's door to lock the doors from the inside.

### Anti-theft system?

Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch. Visible VIN plate.

### Opening boot/tailgate?

Centrally locked. Use the key or remote control to unlock / open. Or use the internal remote boot release located on the driver's door. Models may feature hands-free foot gesture operated remote boot opening via foot activation of sensors below the rear bumper.

### Adjusting door mirrors?

Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

If fitted: electric glass panoramic sunroof, operated by roof mounted switchgear.

### Using child door locks?

Fitted to the rear passenger doors. To operate press the central locking switch on the driver's door. Ensure the doors are securely locked.

### Starting the engine?

Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. (Some models feature an engine start/stop button, just push to stop or start the engine). For keyless models, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Models feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just press clutch or accelerator (auto) to instantly restart.

### Opening fuel filler cap?

Centrally locked. Located under a flap on the rear offside. Lightly press the edge of the flap to open it, and twist the fuel cap off anticlockwise.

### Releasing the bonnet?

Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch protruding through the bonnet grille to release the bonnet.

### Folding the rear seats?

The rear seat is divided into 40:20:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

### How to change a tyre?

Vehicles are not normally supplied with a spare wheel or tyre repair kit. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the **Europcar Tyre Helpline 0800 0280 999**. Lift the recess cover inside the boot to access the space saver spare tyre. The tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.

### How to drive an automatic?

To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - to manually change gears up or down, or use the steering wheel mounted paddle shift levers. Whenever the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-05 / 14-04-2019

# MERCEDES C CLASS

**5 SEATS**  
**5 DOOR ESTATE / 4 DOOR SALOON / 2 DOOR COUPE**

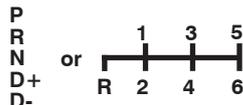
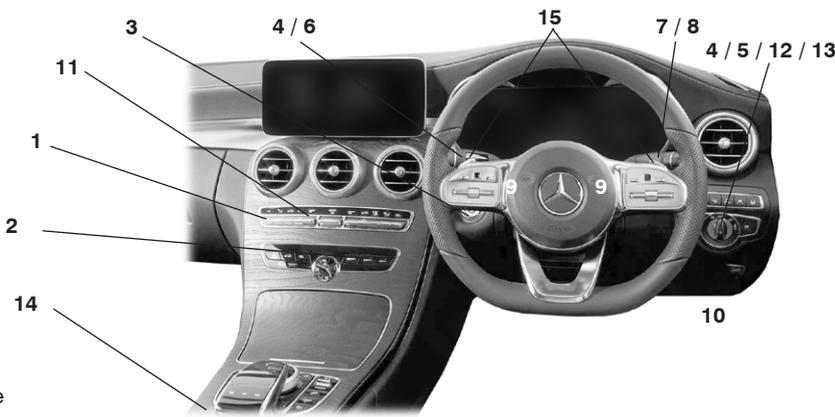
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake
- 15 Paddle Gear Shift



### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

225/70 R17  
225/45 R18 and 245/40 R18  
225/40 R19 and 255/35 R19  
245/40 R18 and 265/40 R18  
245/35 R19 and 265/35 R19

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap). Models are fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using spacesaver spare tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
66.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

Key / remote control operated central dead locking. Depress the central locking button on the driver's door to lock the doors from the inside.

### Anti-theft system?

Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch. Visible VIN plate.

### Opening boot/tailgate?

Centrally locked. Use the key or remote control to unlock / open. Or use the internal remote boot release located on the driver's door. Models may feature hands-free foot gesture operated remote boot opening via foot activation of sensors below the rear bumper.

### Adjusting door mirrors?

Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

If fitted: electric glass panoramic sunroof, operated by roof mounted switchgear.

### Using child door locks?

Fitted to the rear passenger doors. To operate press the central locking switch on the driver's door.

### Starting the engine?

Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. (Some models feature an engine start/stop button, just push to stop or start the engine). For keyless models, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Models feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just press clutch or accelerator (auto) to instantly restart.

### Opening fuel filler cap?

Centrally locked. Located under a flap on the rear offside. Lightly press the edge of the flap to open it, and twist the fuel cap off anticlockwise.

### Releasing the bonnet?

Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch protruding through the bonnet grille to release the bonnet.

### Folding the rear seats?

The rear seat is divided into 40:20:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

### Electric charging ?

Hybrid technology uses a 90 kW electric motor to supplement the engine range and power. The all-electric range is 33-35 miles depending on driving style and economy. The 7.2kW battery can be fast-recharged in under two hours, recharged via a bp pulse home charger in less than four hours, or 240 volt socket recharging will take 3x longer. The electric charge port can be found under a flap on the offside side of the rear bumper.

### How to change a tyre?

**Vehicles are not normally supplied with a spare wheel or tyre repair kit. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** Lift the recess cover inside the boot to access the space saver spare tyre. The tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.

### How to drive an automatic?

To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - to manually change gears up or down, or use the steering wheel mounted paddle shift levers. Whenever the vehicle is at a standstill apply the parking brake.

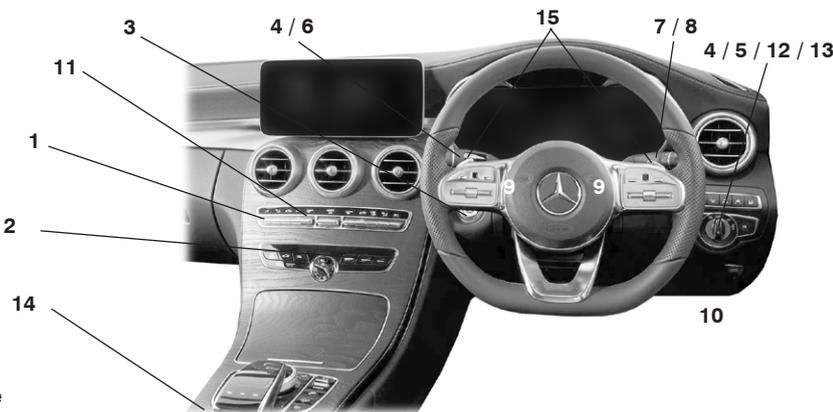
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake
- 15 Paddle Gear Shift



P  
R  
N  
D+  
D-

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

225/70 R17  
225/45 R18 and 245/40 R18  
225/40 R19 and 255/35 R19  
245/40 R18 and 265/40 R18  
245/35 R19 and 265/35 R19

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap). Models are fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using spacesaver spare tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
66.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

Key / remote control operated central dead locking. Depress the central locking button on the driver's door to lock the doors from the inside.

### Anti-theft system?

Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch. Visible VIN plate.

### Opening boot/tailgate?

Centrally locked. Use the key or remote control to unlock / open. Or use the internal remote boot release located on the driver's door. Models may feature hands-free foot gesture operated remote boot opening via foot activation of sensors below the rear bumper.

### Adjusting door mirrors?

Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

If fitted: electric glass panoramic sunroof, operated by roof mounted switchgear.

### Using child door locks?

Fitted to the rear passenger doors. To operate press the central locking switch on the driver's door.

### Starting the engine?

Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. (Some models feature an engine start/stop button, just push to stop or start the engine). For keyless models, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Models feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just press clutch or accelerator (auto) to instantly restart.

### Opening fuel filler cap?

Centrally locked. Located under a flap on the rear offside. Lightly press the edge of the flap to open it, and twist the fuel cap off anticlockwise.

### Releasing the bonnet?

Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch protruding through the bonnet grille to release the bonnet.

### Folding the rear seats?

The rear seat is divided into 40:20:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

### Electric charging ?

Hybrid technology uses a 90 kW electric motor to supplement the engine range and power. The all-electric range is 33-35 miles depending on driving style and economy. The 7.2kW battery can be fast-recharged in under two hours, recharged via a bp pulse home charger in less than four hours, or 240 volt socket recharging will take 3x longer. The electric charge port can be found under a flap on the offside side of the rear bumper.

### How to change a tyre?

Vehicles are not normally supplied with a spare wheel or tyre repair kit. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the **Europcar Tyre Helpline 0800 0280 999**.

### How to drive an automatic?

To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - to manually change gears up or down, or use the steering wheel mounted paddle shift levers. Whenever the vehicle is at a standstill apply the parking brake.

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

235/40 R18  
235/35 R19

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Some models may be fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using spare tyres and repaired tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
43 or 51 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the central-locking button on the driver's door to lock them from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch. Visible VIN plate.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Or use the internal remote boot release.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric sliding glass panoramic sunroof, operated by roof mounted switchgear.
- Using child door locks?** Depress the central-locking button on the driver's door to lock them. Check doors are secure before use.
- Starting the engine?** Ensure gear selector is in neutral (N or P if automatic) and electronic parking brake is on. Models feature keyless starting, just keep the key in your pocket or bag, and press engine start/stop button to start or stop the engine. Select desired gear. Release electronic parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles also feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press the clutch or accelerator to instantly restart the engine.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear nearside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press flap closed.
- Folding the rear seats?** The rear seat is divided into 40:20:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- How to change a tyre?** Vehicles are not normally supplied with a spare wheel or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears move the shift lever stork mounted on the right of the steering wheel. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - (or the right and left paddle shift levers) to manually change gears up or down. Whenever the vehicle is at a standstill apply the parking brake. Use the centre console selector to choose various driving modes for performance and comfort.

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



14  
vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

235/55 R19  
255/50 R19  
255/45 R20  
285/55 R20  
285/40 R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
50 litres (diesel) / 66 litres (petrol)

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the door locking knobs or central locking switch on the driver's door to lock from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof with electric sunblind, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock them. For security ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - depress to instantly restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat is divided into 60:40 sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** Lift the recess cover inside the boot to access the tools and jack. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the handbrake or parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.
- How to drive an automatic?** To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - switch to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake. Use the dynamic selector to quickly choose four road driving modes.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-09 / 11-02-2018

# MERCEDES GLC

**5 SEATS**  
**5 DOOR / 4X4 / SUV / COUPE**

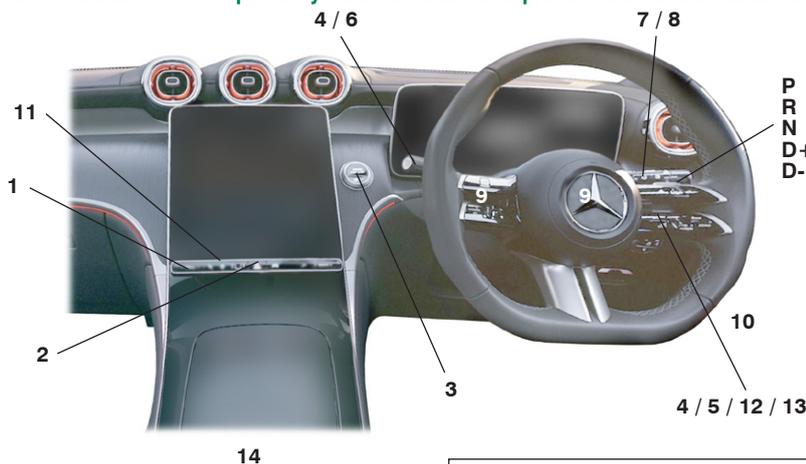
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

R19  
R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
52 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the door locking knobs or central locking switch on the driver's door to lock from the inside. For keyless entry just retain the key in your pocket or bag to enable auto unlocking when in close proximity to the vehicle.
- Anti-theft system?** Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock them. For security ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in N or P if automatic and electronic parking brake is on. For keyless starting, just keep the key in your pocket or bag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - depress to instantly restart. The parking brake will normally auto release and engage.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat is divided into 60:40 sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked in position before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the **Europcar Tyre Helpline 0800 0280 999**.
- How to drive an automatic?** To change gears use the righthand steering wheel stork shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - paddle shift levers to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake. Use the dynamic selector to choose various driving modes.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-10 / 20-08-2022

# MERCEDES GLC NEW

**5 SEATS**  
**5 DOOR / 4X4 / SUV**

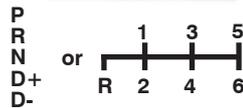
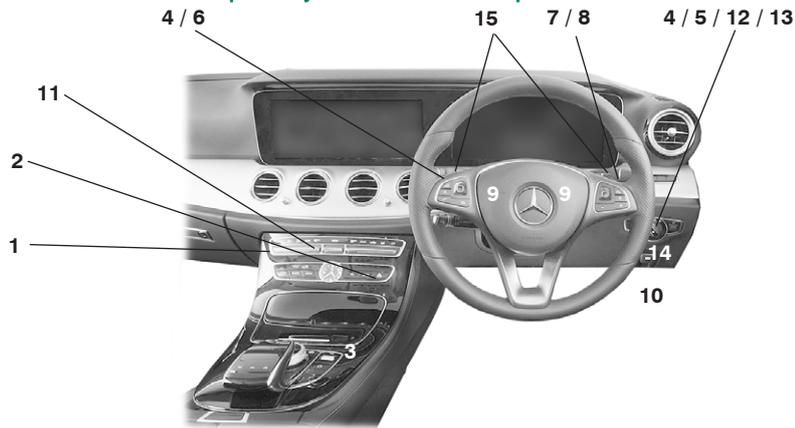
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic parking brake
- 15 Paddle Gear Shift



## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

225/55 R17  
245/45 R18 and 275/40 R18  
245/40 R19  
275/35 R19  
245/35 R20  
275/30 R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap). Models are fitted with an electronic tyre pressure monitor.  
Note: driving speeds and travel distances are restricted when runflat tyres that have been punctured.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.  
NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
66 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

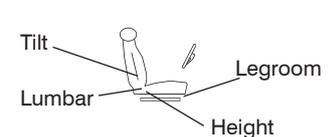
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

Key / remote control operated central dead locking. Depress the central locking buttons on the driver's door to lock and unlock the doors from the inside.

### Anti-theft system?

Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser engine is turned off.

### Opening boot/tailgate?

Centrally locked. Use the key or remote control to unlock / open. Saloons: use the internal remote boot release to unlock it. Estate models: use the automatic powered tailgate button in the rear compartment and on driver's door. Models may feature hands-free foot gesture operated remote boot opening via foot activation of sensors below the rear bumper.

### Adjusting door mirrors?

Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

If fitted: electric panoramic sunroof, operated by roof mounted switchgear.

### Using child door locks?

To operate press the manual locking switch for the rear doors to lock or unlock them. Ensure the doors are securely locked. Note: all doors auto lock on vehicle motion.

### Starting the engine?

Ensure gear selector is in neutral (or N or P if automatic) and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. (Some models feature an engine start/stop button, just push to stop or start the engine). For keyless models, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Models feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just press clutch or accelerator (auto) to instantly restart.

### Opening fuel filler cap?

Centrally locked. Located under a flap on the rear offside. Lightly press the edge of the flap to open it, and twist the fuel cap off anticlockwise.

### Folding rear seats?

The rear seat is divided into 40:20:40 sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

### Releasing the bonnet?

Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.

### How to change a tyre?

**Vehicles are not normally supplied with a spare wheel or tyre repair kit. For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.** Lift the recess cover inside the boot to access the space saver spare tyre. The tools and jack are stored with the wheel. Move the vehicle to firm / level ground. Turn the engine off, select first gear (manual) or P (automatic). Apply the parking brake. Loosen the wheel nuts (do not remove them). Only use the specific reinforced jack points on the underside of the vehicle. Crank the jack to lift the vehicle. Undo wheel nuts and change the wheel. Lower the vehicle. Tighten the wheel nuts.

### How to drive an automatic?

To change gears use the rotary selector dial to select the driving mode. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - to manually change gears up or down, or use the steering wheel mounted paddle shift levers. Whenever the vehicle is at a standstill apply the parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-11 / 14-04-2019

# MERCEDES E CLASS

**5 SEATS**  
**4 DOOR SALOON / 5 DOOR ESTATE / 2 DOOR COUPE**

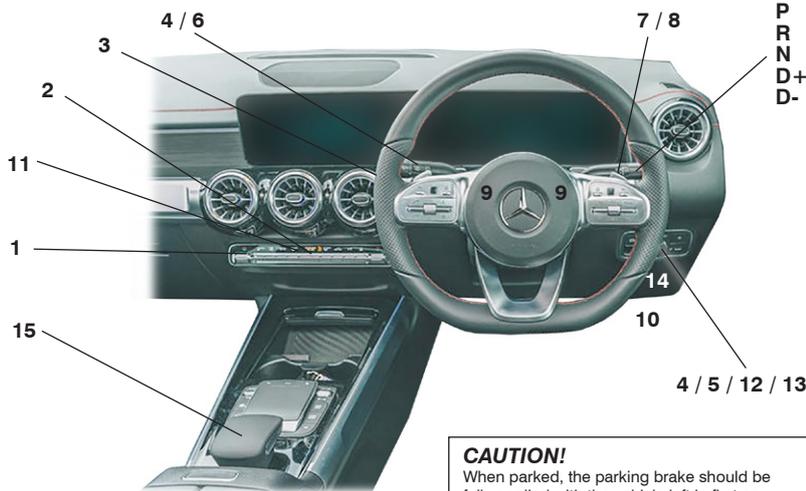
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake
- 15 Dynamic Select Switch



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

235/55 R18  
235/50 R19

Check the tyre pressure table found on the inside of socket flap cap.

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Electric:  
High voltage lithium ion battery.

(Refer to *electric charging* section below for further information.)

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

– Key / remote control operated central dead locking. Depress the central locking switch on the driver's door to lock doors from the inside.

### Anti-theft system?

– Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic engine immobiliser.

### Opening boot/tailgate?

– Centrally locked. Use the key or remote control to unlock / open. Vehicles may be fitted with a powered tailgate. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper sensing foot gestures.

### Adjusting door mirrors?

– Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

– Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

– If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.

### Using child door locks?

– To operate press the central locking switch on the driver's door to lock or unlock. Ensure the doors are securely locked.

### Starting the engine?

– Ensure gear selector is in N or P if automatic and parking brake is on. For models with keyless starting, just keep the key in your pocket or bag, press the brake pedal and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the electric motor switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - depress accelerator to instantly restart.

### Electric charging ??

– Charging socket located under a flap on rear outside. Press the edge of the flap to open it. Centrally locked. Regenerative braking will be used to charge the battery. *When charging recharge the battery to 80% otherwise charging time is considerably prolonged. Recharge when capacity is below 20%. Stow the charging cable in the cable bag within the boot. Never use a damaged or incorrect cable to recharge. Press the button on the cable to unlock the cable to enable connection or disconnection. Press the charge interrupt button on the car socket to stop charging. Vehicle cannot be started or moved during charging.* **Motors:** Two electric motors supplying four wheel drive. Motor output is 225hp/168 kW or 288hp/215 kW (dependent on model). **Battery:** Single 66.5 kWh lithium ion battery. Battery range 250 mile. **Charging time:** mode 4 (DC) - approx 30 mins with 100 KW charging for 10% to 80% capacity; mode 3 (AC) - approx 5 hrs 45 min with 11 kW charging; mode 2 (AC) - approx 18h 15 min with 3.7 kW charging (or approx 30h with 2.3 kW charging). **Battery charging status:** orange static - charging is interrupted; orange flash - connecting; green flash - charging; green static - charging complete; red flash - not charging or charging over temperature; red - malfunction, reset charger or replace socket. (To reset charging cable, disconnect from both ends and wait 5 seconds, then reconnect). Cable locking status: white - socket unlocked, ready to insert or remove cable; white flash - malfunction, remove and re-attach cable. The dashboard instrument display indicates current charge level, range, capacity and predicted recharge completion times.

### Releasing the bonnet?

– Pull the bonnet release lever located on the right side in the driver's footwell. Pull the catch protruding out of bonnet grille.

### Folding rear seats?

– The rear seat is divided into 40:20:40 sections which can be flat-folded separately. To release the seat press the unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock.

### How to change a tyre?

– Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**

### How to drive an automatic?

– To change gears use the righthand steering wheel stork shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use the steering wheel shift paddles to manually change gears up or down. Use the dynamic selector to quickly choose various road driving modes. Whenever the vehicle is at a standstill apply the electronic parking brake.

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

235/55 R19  
235/50 R20 255/45 R20  
235/45 R21 255/40 R21

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Electric:  
High voltage lithium ion battery.

(Refer to *electric charging* section below for further information.)

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the central locking switch on the driver's door to lock doors from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock. Ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in N or P and parking brake is on. For models with keyless starting, just keep the key in your pocket or bag, depress the brake pedal and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the electric motor switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - depress accelerator to instantly restart.
- Electric charging ??** Charging socket located under a flap on rear offside. Press the edge of the flap to open it. Centrally locked. Electric range 241-252 miles dependent on driving style and economy. Four wheel drive via front and rear axle electric motors. 80 kWh lithium ion high-voltage battery. Plug-in cable charging time: 110kW public charging 40min; 44V wall box 11 hours; 240V AC plug 40-45 minutes. On-board charging system 11kW (AC); 110kW (DC).
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The twin rear seat rows are divided into 40:20:40 sections which are both flat-folded and sliding. The rear seat rows suitable for children / smaller occupants only. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the righthand steering wheel stork shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - switch to manually change gears up or down. Use the dynamic selector to quickly choose various road driving modes. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-13 / 19-06-2021

**MERCEDES EQC** ELECTRIC

**5 SEATS / PLUG-IN ELECTRIC  
5 DOOR / 4X4 / SUV / ELECTRIC**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

275/50 R20  
275/45 R21 315/40 R21  
285/40 R22 325/35 R22

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
85 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the central locking switch on the driver's door to lock doors from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote release to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock them. Ensure the doors are securely and safely locked.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or bag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - depress to instantly restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Press the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat is divided into 40:20:40 sections which can be flat-folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - switch to manually change gears up or down. Use the dynamic selector to quickly choose various road driving modes. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-14 / 19-06-2021

# MERCEDES GLE COUPE

**5 SEATS**  
**5 DOOR / 4X4 / SUV / COUPE**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

275/50 R20  
275/45 R21 315/40 R21  
285/40 R22 325/35 R22

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
85 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the door locking knobs or central locking switch on the driver's door to lock from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser. Visible VIN plate.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Remote boot release. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock them. Manually operated child locks on rear doors. Ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press foot pedals to instantly restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press the flap closed.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat is divided into 40:20:40 sections which can be flat-folded separately. The third seat row can also be folded. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the righthand steering wheel stork shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use gear shift paddles to manually change gears up or down. Use the dynamic selector to quickly choose four road driving modes. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-15 / 19-06-2021

# MERCEDES GLE

**5-7 SEATS**  
**5 DOOR / 4X4 / SUV**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

275/50 R20  
275/45 R21 315/40 R21  
285/40 R22 325/35 R22

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
65 litres + Electric hybrid

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the door locking knobs or central locking switch on the driver's door to lock from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser. Visible VIN plate.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Remote boot release. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.
- Using child door locks?** To operate press the central locking switch on the driver's door to lock or unlock them. Manually operated child locks on rear doors. Ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press foot pedals to instantly restart.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press the flap closed.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Electric charging ?** Hybrid technology uses a 100 kW electric motor to supplement the engine range and power. The all-electric range is 58-54 miles depending on driving style and economy. The 31.2 kWh lithium ion battery can be recharged in: 20 minutes via a 60kW DC charger; 3.5 hours at a 7.4kW AC 3 phase charging station; 6.75 hours at a 3.7 kW AC single phase wallbox; and 11.5 hours from a domestic socket (**do not** use an extension lead). The electric charge port can be found under a flap on the rear nearside. Charging cable(s) can be found in the dedicated space in the boot. You have to plug your car in to a source of electricity in order to charge the battery to enable use of the electric drive.
- Folding rear seats?** The rear seat is divided into 40:20:40 sections which can be flat-folded separately. The third seat row can also be folded. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use gear shift paddles to manually change gears up or down. Use the dynamic selector to quickly choose four road driving modes. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-16 / 04-09-2021

# MERCEDES GLE PHEV

HYBRID

**5-7 SEATS / PLUG-IN HYBRID  
5 DOOR / 4X4 / SUV**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



Vehicle is fitted with a dash mounted parking / hand brake, located on lower right of dashboard.

vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

245/35 R20 275/30 R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Some models may be fitted with an electronic tyre pressure monitor.

Note: driving speeds and travel distances are restricted when using spare tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
66 or 80 litres (diesel / petrol)

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the central-locking button on the driver's door to lock them from the inside.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch. Visible VIN plate.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Or use the internal remote boot release.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric sliding glass sunroof, operated by roof mounted switchgear.
- Using child door locks?** Depress the central-locking button on the driver's door to lock them. Check doors are secure before use.
- Starting the engine?** Ensure gear selector is in neutral (N or P if automatic) and electronic parking brake is on. Models feature keyless starting, just keep the key in your pocket or bag, and press engine start/stop button to start or stop the engine. Select desired gear. Release electronic parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles also feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press the clutch or accelerator to instantly restart the engine.
- Opening fuel filler cap?** Centrally locked. Located under flap on rear offside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press flap closed.
- Folding the rear seats?** The rear seat is divided into 40:20:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- How to change a tyre?** Vehicles are not normally supplied with a spare wheel or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears move the shift lever stork mounted on the right of the steering wheel. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - (or the right and left paddle shift levers) to manually change gears up or down. Use the dynamic selector to quickly choose four road driving modes. Whenever the vehicle is at a standstill apply the parking brake.

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



vehicle is fitted with a gear shift lever mounted on the steering column

### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

285/45 R22 325/40 R22  
285/40 R23 325/35 R23

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
90 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

### Locking the doors?

Key / remote control operated central dead locking. Depress the door locking central locking switch on the driver's door to lock from the inside.

### Anti-theft system?

Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser. Visible VIN plate.

### Opening boot/tailgate?

Centrally locked. Use the key or remote control to unlock / open. Vehicles are fitted with a powered system to automatically open/close the tailgate. Remote boot release. Some vehicles feature foot gesture opening - activated by sensors on underside of rear bumper.

### Adjusting door mirrors?

Electric internal adjustment operated via a control pad on the driver's door.

### Opening the windows?

Electric front and rear operated via control switches on the driver's door.

### Operating the sunroof?

If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.

### Using child door locks?

To operate press the central locking switch on the driver's door to lock or unlock them. Manually operated child locks on rear doors. Ensure the doors are securely locked.

### Starting the engine?

Ensure gear selector is in N or P if automatic and parking brake is on. For models with keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press foot pedals to instantly restart.

### Opening fuel filler cap?

Centrally locked. Located under flap on rear offside. Lightly press the edge of the flap to open it, and twist the cap off anticlockwise. Press the flap closed.

### Releasing the bonnet?

Pull the bonnet release lever located on the right side panel in the driver's footwell. Pull the catch which protrudes through the bonnet grille to release the bonnet.

### Folding rear seats?

The rear seat is divided into 66:33 sections which can be flat-folded separately. The third rear seat row can also be folded. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.

### How to change a tyre?

Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**

### How to drive an automatic?

To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use gear shift paddles to manually change gears up or down. Use the dynamic selector to quickly choose four road driving modes. Whenever the vehicle is at a standstill apply the electronic parking brake.

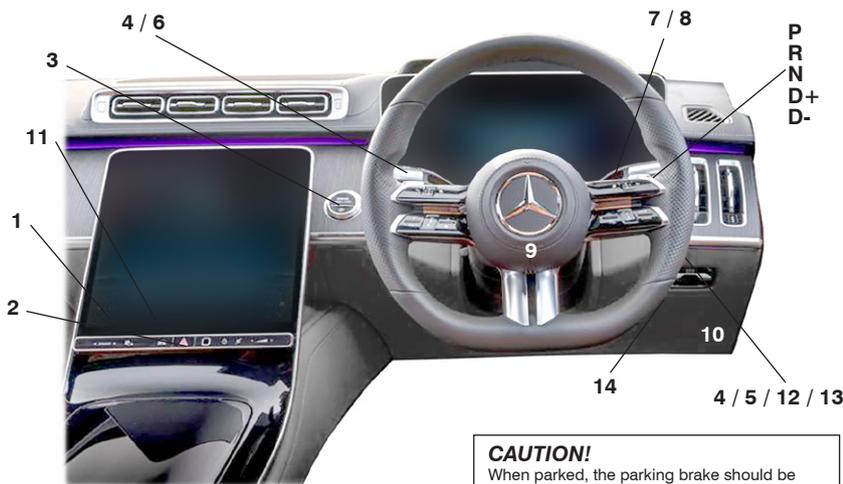
# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine start/stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Parking brake



### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

245/45 R19  
255/40 R20  
255/35 R21 285/30 R21

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap).

Some models may be fitted with an electronic tyre pressure monitor.  
Note: driving speeds and travel distances are restricted when using repaired or spacesaver spare tyres.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
76.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central dead locking. Depress the central locking button on the driver's door to lock the doors from the inside. Auto door locking. Vehicle features power closing doors and keyless entry.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser.
- Opening boot/tailgate?** Centrally locked. Use the key or remote control to unlock / open. Use the internal remote boot release located on the driver's door or the auto release on the key. Vehicles features power closing boot lid.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front and rear operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric panoramic glass sunroof, operated by roof mounted switchgear.
- Using child door locks?** Fitted to the rear passenger doors. To activate press the central locking switch on the driver's door. Ensure the doors are securely locked.
- Starting the engine?** Ensure gear selector is in neutral (N or P for an automatic) and parking brake is on. Keep the key in your pocket or bag and just simply press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just select first gear to instantly restart.
- Opening fuel filler cap?** Centrally locked. Press the remote release on the driver's door. Located under flap on rear offside. Press the edge of the flap to open it, and twist the cap off anticlockwise. Press flap closed.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the steering wheel mounted shift lever (some vehicles may be fitted with paddle shift gear selectors). Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use + or - to manually change gears up or down. Whenever the vehicle is at a standstill apply the parking brake.

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

Check the tyre pressure table found on the inside of driver's door B-pillar.

205/65 R16  
225/55 R17  
225/45 R18

Vehicles feature an automatic tyre pressure monitoring system.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
57.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

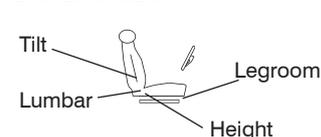
Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central deadlocking. All doors auto-lock on vehicle motion. Press the central locking switch to lock or unlock them manually. Vehicle fitted with twin side sliding doors.
- Anti-theft system?** Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic engine immobiliser after removal of the key from the starter switch or on locking the vehicle.
- Opening the tailgate?** Centrally locked door tailgate. Use the key or remote control to unlock / open.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front operated via control switches on the driver's door.
- Operating the sunroof?** If fitted: electric panoramic glass sunroof, operated by roof mounted switchgear.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or bag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press to instantly restart.
- Opening fuel filler cap?** Located behind a panel, on mid-nearside of vehicle accessed by opening the front passenger door. Lift the edge of the flap to open it, and twist the cap off anticlockwise.
- Opening rear doors?** Vehicle features rear tailgate door and twin side sliding doors. Centrally locked. Press driver's door central locking switch to manually lock them.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat rows can be flat-folded separately. The third seat row can be removed. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the righthand steering wheel stork shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - switch to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-20 / 19-06-2021

# MERCEDES VITO TOURER

**9 SEATS  
5 DOOR / MPV**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

Check the tyre pressure table found on the inside of driver's door B-pillar .

245/45 R18  
245/45 R19

Vehicles feature an automatic tyre pressure monitoring system.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
70.0 litres (AdBlue tank 25 litres)

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central deadlocking. All doors auto-lock on vehicle motion. Press the central locking switch to lock or unlock them manually.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch or on locking the vehicle.
- Opening the tailgate?** Centrally locked. Use the key or remote control to unlock / open. Some vehicles feature split tailgate opening.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the driver's door.
- Opening the windows?** Electric front operated via control switches on the driver's door.
- Operating the sunroof ?** If fitted: electric panoramic glass sunroof, operated by roof mounted switchgear.
- Starting the engine?** Ensure gear selector is in N or P and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or bag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press to instantly restart.
- Opening fuel filler cap?** Located behind a panel, on mid-nearside of vehicle accessed by opening the front passenger door. Lift the edge of the flap to open it, and twist the cap off anticlockwise.
- Opening rear doors?** Vehicle features electric twin sliding rear doors. Centrally locked. Press driver's door central locking switch to manually lock.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- Folding rear seats?** The rear seat rows can be flat-folded separately. The third seat row can be removed. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat. Some models also feature swivelling front seats.
- How to change a tyre?** Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the righthand steering wheel stalk shift lever and move the lever to change gear. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). If fitted: use + or - switch to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake.

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

VIC-MRC-21 / 19-06-2021

# MERCEDES V CLASS

**4-8 SEATS  
5 DOOR / MPV**

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Starter Switch
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



### CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

Check the tyre pressure table found on the inside of driver's door B-pillar.

205/65 R16  
225/55 R17  
225/45 R18

Vehicles feature an automatic tyre pressure monitoring system.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.

*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
57.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central deadlocking.
- Anti-theft system?** Most vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Opening rear doors and cargo loading?** Centrally locked. Use the key or remote control to unlock / open. The vehicle is fitted with hinged rear doors and twin sliding side panel doors. Cargo securing rings are fitted to the floor to help secure loads.
- Adjusting door mirrors?** Electric internal adjustment operated via a control pad on the extreme right-side of the dashboard.
- Opening the windows?** Electric front operated via control switches on the driver's door.
- Starting the engine?** Ensure gear selector is in N or P if automatic and parking brake is on. Place ignition key in starter switch. Use a normal starting routine. For models with keyless starting, just keep the key in your pocket or handbag and press engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Vehicles feature auto engine start/stop technology whereby the engine switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed - press to instantly restart.
- Opening fuel filler cap?** Located behind a panel, accessed by opening the front passenger door. The access panel is located near the floor next to the B-pillar. Lift the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the right side panel in the driver's foot well. Pull the catch which protrudes through the bonnet grille to release the bonnet.
- How to change a tyre?** Vehicles are not normally supplied with a spare wheel. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears press the button on the shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually change gears up or down. Whenever the vehicle is at a standstill apply the parking brake.

# VEHICLE INSTRUCTION CARD

**For assistance after an accident/incident, please call 0800 0280 999**

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

## CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 Engine Start / Stop
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Electronic Parking Brake



Gear shift lever mounted on steering wheel column



## CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

## TYRE PRESSURES (COLD)

Check tyre pressure regularly  
Legal minimum tread depth is 1.6 mm

225/65 R16  
235/65 R16  
235/60 R17

Check the tyre pressure table found on the inside of driver's door B-pillar.

Some vehicles may be fitted with an electronic tyre pressure monitor.

## TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.  
*NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).*

## FUEL

Ensure you use the correct fuel type. Only use unleaded petrol in petrol vehicles (see inside of filler flap).

Fuel Tank Capacity:  
65.0 - 71.0 litres

## IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

## CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

## DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, ensure that the starter switch is in position II when operating electrical items such as door mirrors and windows, etc. **This vehicle does not include any manufacturer handbooks or manuals.**

## USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking the doors?** Key / remote control operated central deadlocking. Press the central locking switch on the driver's door to manually lock/unlock the doors.
- Anti-theft system?** Vehicles are fitted with an alarm system. Passive arming of electronic engine immobiliser after removal of the key from the starter switch.
- Opening rear doors and cargo loading?** Centrally locked. Use the key or remote control to unlock / open. The vehicle is fitted with 270 deg. opening hinged rear doors and sliding side panel door(s). Full width bulkhead partition. Cargo securing rings are fitted to the floor to help secure loads. Some models feature keyless entry / automatic sliding door opening. Load floor is lined with plastic or wood.
- Adjusting door mirrors?** Electric operated via control pad on the driver's door.
- Opening the windows?** Electric front operated via control switches on the driver's door.
- Starting the engine?** Ensure gear selector is in neutral (or N or P if automatic) and parking brake (located on lower right of dashboard) is on. Gears are selected via the steering wheel shift lever (on right hand side). Place ignition key in starter switch. Use a normal starting routine. For keyless starting, just keep the key in your pocket or bag and press the engine start/stop button to start or stop the engine. Select desired gear. Release parking brake and brake pedal and gently press the accelerator to move the vehicle. Models feature auto engine start/stop technology whereby the engine switches off when neutral gear is selected, pedals are not depressed and the vehicle is motionless - just press the clutch or accelerator to instantly restart.
- Opening fuel filler cap?** Located behind a panel, accessed by opening the front passenger door. The access panel is located near the floor next to the B-pillar. Press the edge of the flap to open it, and twist the cap off anticlockwise.
- Releasing the bonnet?** Pull the bonnet release lever located on the left side panel in the passenger's footwell (you will need to open the passenger door to access it). Pull the catch which protrudes through the bonnet grille to release the bonnet.
- How to change a tyre?** Vehicles are not normally supplied with a spare wheel. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**
- How to drive an automatic?** To change gears use the steering wheel mounted shift lever and move the lever forwards or backwards. Select N for neutral, P when leaving the vehicle, R for reversing (the vehicle must be at a complete standstill before this gear can be selected). For normal driving select D where the transmission will use all available forward gears automatically (a 'kickdown' facility is provided when the accelerator is pressed all the way to the floor past the normal acceleration point forcing the transmission to select a lower gear to obtain maximum acceleration. Release pressure on the accelerator to return to normal accelerator use). Use D+ or D- to manually change gears up or down. Whenever the vehicle is at a standstill apply the electronic parking brake.