

## ROAD TOLL, TUNNEL AND CONGESTION CHARGE INFORMATION

**When planning your journey within the UK please consider whether you will be travelling in and around areas where Local Government Authorities or Road Management Companies ('issuing bodies') have Congestion, Toll or Tunnel charges in place.**

As the hirer of one of our vehicles it is your responsibility to ensure you pay such fees as are required by these issuing bodies in good time. If you don't they will issue a Penalty Charge Notice to the owner of the registered vehicle namely - Europcar.

**If we receive such a Penalty Charge Notice for a toll, tunnel or congestion charge that you haven't paid for during your hire period then we will either:**

- Supply driver details to the relevant issuing body to transfer liability and to enable them to re-issue the Penalty Charge Notice in your name (as the hirer of the vehicle at the time) and to reinstate the 28 day payment period. You, or the driver, will then need to deal with the issuing body directly; or
- If we cannot supply hirer details and transfer liability then we will pay the relevant charge in order to mitigate the cost and we will then recharge the cost to you, the hirer.

Each Penalty Charge Notice we receive results in the requirement for administration time to deal with it. On each such occasion we will issue an invoice to the hirer for the cost of the administration time needed to either complete the transfer of liability form or to make payment. This administration fee is a separate fee payable directly to us and does not cover any fines you may receive or have already received from the relevant issuing body. In order to resolve/settle outstanding fines you must contact the issuing body directly.



# ROAD TOLL, TUNNEL AND CONGESTION CHARGE INFORMATION

The following table provides details of places where congestion, toll or tunnel charges apply and there is an associated penalty if you fail to pay at the correct time.

Congestion / Toll / Tunnel Charge Type	Advanced Payment or Same Day Payment direct to Local Government Authority / Road Management Company		Issuing Penalty Charge Notice Fine from Local Government Authority / Road Management Company		
	Passenger Car	Car with Trailer / Van	PCN Fine: if paid to issuing authority within number of specified days of PCN issue date	PCN Fine: if paid to issuing authority within number of specified days of PCN issue date	Penalty Charge Certificate Fine:- enforced by the issuing authority if PCN Fine is not paid within number of specified days of the PCN issue date
<b>London Congestion Charge</b>	£11.50 per day	£11.50 per day	£160 Paid within 28 days	£80 Paid within 14 days	£240 <b>Not paid</b> within 28 days
<b>London - T Charge</b>	<p><b>NOT APPLICABLE</b> - All our hire vehicles meet the Euro 4 standard:-</p> <p><b>Car</b> - registered on or after Jan 2008</p> <p><b>Small Van (less than 1,205kg unladen weight and not exceeding 3,500kg gross vehicle weight)</b> - registered on or after Jan 2005</p>				
<b>London - Ultra Low Emission Zone Charge (from Apr 2019)</b>	<p><b>NOT APPLICABLE</b> - All our hire vehicles meet the ULEZ standard:</p> <p><b>Petrol</b> - registered with the DVLA after 2005</p> <p><b>Diesel</b> - registered with the DVLA after Sep 2015</p>				
<b>Dartford Crossing Charge (Dart Charge)</b>	£2.50 per crossing	£3.00 per crossing	£70 + Crossing Charge Paid within 28 days	£35 + Crossing Charge Paid within 14 days	£105 + Crossing Charge <b>Not paid</b> within 28 days
<b>Durham Road User Charge</b>	£2.00	£2.00	£50 + Crossing Charge Paid within 28 days	£25 + Crossing Charge Paid within 14 days	£75 + Crossing Charge <b>Not paid</b> within 28 days
<b>Humber Bridge</b>	£1.50 - £4.00	£4.00 - £12.00	£16.50 + Crossing Charge Paid within 31 Days	£16.50 + Crossing Charge Paid within 31 Days	£26.50 + Crossing Charge <b>Not paid</b> within 31 Days

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This table provides details as to the toll charge to use the bridge or tunnel and when or how these can be paid. These do not carry any penalty as, if you don't pay, you cannot use the bridge or tunnel.

Congestion / Toll / Tunnel Charge Type	Passenger Car	Car with Trailer / Van	Advanced Payment or Same Day Payment direct to Local Government Authority / Road Management Company
<b>Aldwark Bridge</b>	£0.40	£1.00	Payment made on the day by cash only. Prepaid tickets are available online for frequent users.
<b>Batheaston Bridge</b>	£0.80	£1.00 - £1.50	Payment made on the day by cash only. Monthly passes are available £24 a month for a passenger car or £44 a month for a car with a trailer / van.
<b>Cartford Bridge</b>	£0.40 - £0.80	£0.50 - £0.80	Payment made on the day by cash only.
<b>Cleddau Bridge</b>	£0.75	£1.50	The Cleddau Bridge is funded by a toll charging system with cash payable at the toll booths.
<b>Clifton Suspension Bridge</b>	£1.00	£1.00	Coins are accepted at the barriers (£2, £1, 50p, 20p, 10p only - no change given). Change can be given at the Toll Booths at either side of the bridge. Card payments are accepted at the toll booths only.
<b>Dunham Bridge</b>	£0.40 - £0.60	£0.60 - £1.00	Payment made on the day by cash only.
<b>Itchen Bridge</b>	£0.50 - £0.60	£0.60 - £1.30 (Large Vans & 4x4's) £25.00 (HGV's)	Payment made on the day by cash only.
<b>Kingsland Bridge</b>	£0.20	£0.20	Payment made on the day by cash only.
<b>Mersey Tunnel</b>	£1.70 - £3.60	£5.40 - £7.20	There will be an additional charge of £16 for administrative costs if breakdown charges, escort fees or outstanding tolls remain unpaid after 14 days.
<b>Swinford Bridge</b>	£0.05	£0.10 - £0.50	Payment made on the day by cash only.

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Congestion / Toll / Tunnel Charge Type	Passenger Car	Car with Trailer / Van	Advanced Payment or Same Day Payment direct to Local Government Authority / Road Management Company
<b>Tamar Bridge</b>	£1.50 (single vehicle - 2 axles under 3.5 tonnes) £3.00 (with trailer - 2 axles under 3.5 tonnes)	£3.70 (single vehicle - 2 axles over 3.5 tonnes) £7.40 (with trailer - 2 axles over 3.5 tonnes) £6.00 (single vehicle - 3 axles over 3.5 tonnes) £12.00 (with trailer - 3 axles over 3.5 tonnes) £8.20 (single vehicle - 4 or more axles over 3.5 tonnes) £16.40 (with trailer - 4 or more axles over 3.5 tonnes)	Payment made on the day by cash only.
<b>Tees Transporter Bridge (Middlesbrough)</b>	£1.50	£1.50	Payment made on the day by cash only.
<b>Tyne Tunnel</b>	£1.70	£3.40	Payment made on the day by cash only.
<b>Warburton Bridge</b>	£0.12	£0.12	Payment made on the day by cash only.
<b>Whitchurch Bridge</b>	£0.60	£4.00	Payment made on the day by cash only.
<b>Whitney-on-Wye Tunnel</b>	£1.00	£1.00	Payment made on the day by cash only.