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## **Europcar announces solus tyre agreement with Kwik Fit for self-serve tyre bookings**

Europcar Mobility Group UK is the only rental company in the UK to launch a solus tyre agreement with Kwik Fit Fleet to enable Europcar customers to access a self-serve tyre replacement facility.

Ben Spokes, Maintenance & Administration Manager at Europcar stated, “This new web portal enables customers to book their tyre replacements directly with their nearest local Kwik Fit centre, meaning it saves them time and ensures it is on a day and time that works for them.”

He continued, “Previously our customers would have to contact a member of our team who would then organise an appointment, which may not always be convenient for the customer. Now that’s in the past, the process has been streamlined, which creates greater customer satisfaction.”

Matt Genese, National Rental Account Manager at Kwik Fit Fleet added, “With vehicle registrations added to our “Fleet Web Bookings” portal as they come on fleet with Europcar, it means when customers put their registration number in, all of the details are there for confirmation, including the tyre sizes. The customer has the option of an appointment via Kwik Fit Mobile or visiting a centre at their choice of date and time. All repairs are logged to the vehicle and billed in accordance with Europcar’s agreed billing method.”

Matt finished by saying, “By offering an appointment-based service at Kwik Fit centres to complement our on-demand/drive-in service, and by including Kwik Fit Mobile, we can ensure that Europcar customers get the level of service that is appropriate for their demands. It helps us to ensure we get the customer back on road quickly and safely.

This service is now in place and available to all Europcar customers.

- Ends -

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### **About Europcar Mobility Group**

Europcar Mobility Group is a major player in mobility markets and listed on Euronext Paris. The mission of Europcar Mobility Group is to be the preferred “Mobility Service Company” by offering attractive alternatives to vehicle ownership, with a wide range of mobility-related services and solutions: car rental and light commercial vehicle rental, chauffeur services, carsharing and private hire vehicle (PHV – rental to “Uber like” chauffeurs). Customers’ satisfaction is at the heart of the Group’s mission and all of its employees and this commitment fuels the continuous development of new services. Europcar Mobility Group operates through a diversified portfolio of brands meeting every customer specific needs and use cases, be it for 1 hour, 1 day, 1 week or longer; its 4 major brands being: Europcar® - the European leader of car rental and light commercial vehicle rental, Goldcar® - the low-cost car-rental Leader in Europe, InterRent® – ‘mid-tier’ car rental and Ubeeqo® – one of the European leaders of round-trip car-sharing (BtoB, BtoC). Europcar Mobility Group delivers its mobility solutions worldwide solutions through an extensive network in over 140 countries (including wholly owned subsidiaries – 18 in Europe, 1 in the USA, 2 in Australia and New Zealand – completed by franchises and partners).

Further details available at:

[www.europcar-mobility-group.com](http://www.europcar-mobility-group.com)