



12th October 2020

Europcar's new repair pods reduce vehicle downtime by a third

While many businesses had limited access to garages during Lockdown, Europcar, Pennings Accident Repair Centres and ACIS Ltd have been working together to trial Repair Pods at two key Europcar sites, Skypoint and Purfleet. Having repair facilities in situ at these two van supersites has helped minimise the impact of the recent lockdowns, and reduced vehicle downtime by a third, enabling customers to have their revenue generating vehicles back on the road more quickly.

As a result, this trial will become a permanent partnership, which will steadily be rolled out to other key Europcar sites into 2021.

As vehicles came to site, they were triaged - could they be repaired in the pod or was more extensive damage repair needed in a traditional bodyshop? Around 70% of vehicles were able to be repaired on site in the pods, meaning a quicker turnaround.

Ian Parry, Head of Fleet Motor Damage, Europcar Mobility Group stated, "Trialling Repair Pods in two of our key locations has clearly demonstrated the many benefits of on-site repairs. The use of the pods has significantly reduced our vehicle downtime compared to traditional bodyshops, whilst maintaining fully compliant, high quality and cost effective repairs. We are delighted to now be working to embed repair pod solutions within our wider network. Further enhancing our repair proposition and customer experience."

Matthew Penning, Managing Director of Pennings Accident Repair Centres continued, "Working with Europcar on this project has been both exciting and ground-breaking. We've been able to demonstrate that by providing a dedicated, tailored solution in partnership with Europcar provides all parties with a massive win that cannot be replicated in traditional models."

Damon Curtis, Business Development Director of ACIS Ltd added, "We're proud to be supporting such a ground-breaking initiative as repair pod in conjunction with Europcar and Pennings as well as ensuring the timely supply of premium based product. However, this is only the start of the journey, as ongoing consistent service, comprehensive product supply and technical support are all key to ensuring the successful positioning and nationwide delivery of the new repair pod programme."

Europcar's next repair pod installation is scheduled for Sheffield, and additional strategically located sites in the near future to service local customers' fleets. Good news for all customers who want to keep their vehicles on the road.

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About Europcar Mobility Group

Europcar Mobility Group is a major player in mobility markets and listed on Euronext Paris. The mission of Europcar Mobility Group is to be the preferred “Mobility Service Company” by offering attractive alternatives to vehicle ownership, with a wide range of mobility-related services and solutions: car rental and light commercial vehicle rental, chauffeur services, car-sharing, scooter-sharing and private hire vehicle (PHV – rental to “Uber like” chauffeurs).

Customers’ satisfaction is at the heart of the Group’s mission and all of its employees and this commitment fuels the continuous development of new services. Europcar Mobility Group operates through a diversified portfolio of brands meeting every customer specific needs and use cases, be it for 1 hour, 1 day, 1 week or longer ; its 4 major brands being: Europcar® - the European leader of car rental and light commercial vehicle rental, Goldcar® - the low-cost car-rental Leader in Europe, InterRent® – ‘mid-tier’ car rental and Ubeeqo® – one of the European leaders of round-trip car-sharing (BtoB, BtoC).

Europcar Mobility Group delivers its mobility solutions worldwide solutions through an extensive network in over 140 countries (including wholly owned subsidiaries – 18 in Europe, 1 in the USA, 2 in Australia and New Zealand – completed by franchises and partners).

Released on 3rd May 2020:

The €307m additional financing facilities has been secured via:

- € 220m new term loan, 90% guaranteed by the French State.
- € 67m new financing facilities, 70% guaranteed by the Spanish State;
- € 20m Incremental RCF, guaranteed by Eurazeo through a risk sub-participation.

Further details available at:

www.europcar-mobility-group.com